
RE: ICIEC Takaful System :: Progress Report :: 11.12.2024 - 08.04.2025

From Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Date Sun 4/13/2025 5:53 PM

To 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>

Cc Ahmad Samara <A.Samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

 1 attachment (1 MB)

ICIEC_TakafulSystem_ProgressReports.xlsx;

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [\[11.12.2024 – 08.04.2025\]](#),

The detailed progress reports for the CRs verification and data reconciliation activities were shared separately with you during the above duration,

Here's again the overall status of the project:

1. We've concluded the CRs verification activities from ESKADENIA's perspective with **100%** progress
2. We've concluded the Data reconciliation activities from ESKADENIA's perspective with **100%** progress
3. The remarks (which need development) raised during the (CRs verification & Data reconciliation) activities by ICIEC IT team were analyzed and justifications provided from both sides:
 - ESKADENIA's perspective (The remarks are out of the scope); referring to the approved & signed scope documents
 - ICIEC's perspective (The remarks are in the scope)

A technical meeting is arranged by to take place on Monday, the 14th of Apr, to discuss the points.

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Tuesday, December 10, 2024 2:56 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 23.09.2024 - 10.12.2024

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [\[23.09.2024 - 10.12.2024\]](#),

1. The updated detailed project schedule, weekly plan, critical path activities and project assumptions & constraints were shared and discussed with ICIEC's steering committee during the Meeting conducted on 18th of Nov
 - Going live on the 6th of Apr, 2025 having that all of the assumptions & constraints are valid, currently, not all of the assumptions are not valid so we'll wait until the assessment sessions are completed to know the impact on going live at 6th of Apr.
 - We couldn't apply fast tracking to some of the activities under the critical path based on a discussion with ICIEC IT team (ex. Data Migration reconciliation as of Dec 2022 & UAT activities)
 - CRs verification & remarks assessment is still in progress
2. Data reconciliation activities are in progress but behind the schedule.
3. Overall CRs Verification %: 96.3 % | The RCL, Country Capacity (Setup, OCL & Approval Process, MT & INV Policy Process) & Dashboards are the main remaining points under verification.
 - * CR 01_2020: 100 % | The CR verification acceptance was signed on the 26th of Jun
 - * CR 01_2021 : 95.4 %
 - * CR 01_2022 : 99.4 %
 - * CR 01_2024 : 83.9 %

* Remarks Verification (bugs) : 81.5 % (+ 5.7 % since the last report)

4. ICIEC has shared the real Unearned premium accounts, and the CoA was updated accordingly by ESKADENIA.

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.
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Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Monday, September 23, 2024 11:53 AM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 21.08.2024 - 22.09.2024

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [21.08.2024 - 22.09.2024],

- CR 01_2024 Testing Progress: 100 % from ESKADENIA's side
- Overall CRs Verification %: 96.3 % | The RCL, Country Capacity (Setup, OCL & Approval Process, MT & INV Policy Process) & Dashboards are the main remaining points to be verified with ICIEC. The RCL is currently under verification
 - CR 01_2020: 100 % | The CR verification acceptance was signed on the 26th of Jun
 - CR 01_2021 : 95.4 % (+ 0.4 %)
 - CR 01_2022 : 99.4 %
 - CR 01_2024 : 83.9 % (+ 3.3 %)
 - Remarks Verification (bugs) : 75.8 % (+ 1.7 % since the last report)

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.
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Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Tuesday, August 20, 2024 3:27 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 18.07.2024 - 20.08.2024

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [18.07.2024 - 20.08.2024],

- The CRs verification sessions were paused for the RCL, Country Capacity & Dashboards, as some of the data need to be included/ corrected & re-migrated to the system (mainly for the Sovereign production), however, we agreed with ICIEC to verify the RCL report based on the current state of the data migrated as of Dec 2022

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.
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 Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Wednesday, July 17, 2024 12:51 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 24.06.2024 - 17.07.2024

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [24.06.2024 - 17.07.2024],

- CR 01_2024 detailed scope was reviewed, approved and signed on 20 Feb 2024:
 - * Development Progress: **100 %**
 - * Testing Progress: 90 % (The developed formulas & dashboard testing are under progress)
- Overall CRs Verification %: 95.9 % | The RCL, Country Capacity (Setup, OCL & Approval Process, MT & INV Policy Process) & Dashboards are the main remaining points to be verified with ICIEC,
 - * CR 01_2020: **100 % | The CR verification acceptance was signed on the 26th of Jun**
 - * CR 01_2021 : 95 %
 - * CR 01_2022 : 99.4 %
 - * CR 01_2024 : 80.6 %
 - * Remarks Verification (bugs) : 73.3 %
- ICIEC's CoA under ESKA financial System was shared with ICIEC in order for the finance team to revise it and share the Unearned Premium accounts
- Remarks are raised by ICIEC IT during the verification sessions, these remarks are classified as either bugs or changes.
After closing the verification for all remaining CR points, the remarks marked as (changes) will be re-assessed.

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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 Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Monday, June 24, 2024 5:38 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 29.10.2023 - 24.06.2024

Dear All,

During the past period, the progress for the CRs verification & the CR 01_2024 scope definition and development were shared with ICIEC team, but we need now to re-share the progress report to summarize the activities done/ in-progress and the pending ones from both parties,

Please find attached the progress report of ICIEC Takaful System project during [29.10.2023 - 24.06.2024],

- CR 01_2024 detailed scope was reviewed, approved and signed on 20 Feb 2024:
 - * Development Progress: **100 %**
 - * Testing Progress: 81 % (The developed formulas & dashboard testing are under progress)
- Overall CRs Verification %: 95.9 %
 - * CR 01_2020: **100 %**
 - * CR 01_2021 : 95 %
 - * CR 01_2022 : 99.4 %
 - * CR 01_2024 : 80.6 %
- Remarks were raised by ICIEC IT during the verification sessions, these remarks are classified as either bugs or changes.
After closing the verification for all remaining CR points, the remarks marked as (changes) will be re-assessed.

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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 **Please do not print this email unless it is absolutely necessary. Save a tree.**

From: Laisan Mobaideen

Sent: Monday, October 30, 2023 10:04 AM

To: 'Reyaz A. Wani' <WReyaz@jsdb.org>; 'Mohamad El Sayed' <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 15.10.2023 - 26.10.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [15.10.2023 - 26.10.2023]

1. ICIEC has requested to go-live on the 1st of Jan, 2024 and the CRs verification activity is almost done, please note the below:

- * ICIEC has classified some of the CRs verification remarks (out of the scope points) to be delivered before conducting the UAT activities | this request will highly impact going live on the 1st of Jan, 2024 and conducting the UAT activities on the 5th of Nov.
- * The CRs verification progress excluding the points of disagreement (out of the scope points) is 98.4 %
- * The CRs verification progress including the points of disagreement (out of the scope points) is 95.7 %
- * Additional remarks are received from ICIEC IT team on the already verified pages under the Credit Insurance
- * All Reinsurance CRs points were verified and closed.

2. ESKADENIA has started with the AD implementation @ ICIEC Azure production on the 26th of Oct, but errors appeared 'Error getting value from 'SslInformation' & 'The server is unavailable.' to be re-checked by ESKADENIA team.

Project Man-days consumed during the report period = 56

Man-days	Total
Contracted	1715
Accumulated	4889

CR [01_2022] Man-days consumed during the report period = 0

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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 **Please do not print this email unless it is absolutely necessary. Save a tree.**

From: Laisan Mobaideen

Sent: Monday, October 16, 2023 3:13 PM

To: 'Reyaz A. Wani' <WReyaz@jsdb.org>; 'Mohamad El Sayed' <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 24.09.2023 - 12.10.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [24.09.2023 – 12.10.2023]

1. ICIEC has informed ESKADENIA with ICIEC's board of directors decision to go-live on the 1st of Jan 2024; the UAT activities shall start the soonest after completing the below major activities:

- CRs verification activities and the decision is taken by ICIEC regarding the verification remarks (out of the scope points) | estimated due date by end of Mon 23rd of Oct
- The internal migration of data as of Dec 2022, and moving the migrated data to ICIEC Azure test environment | due date by end of Tue 24th of Oct

- The project schedule is almost ready and it must be re-assessed by both parties after concluding the CRs verification, discuss & take decision on the CRs verification raised points (points other than system bugs) to continue with the project remaining activities & determine the new go-live date.
- The CRs verification activities are in progress:
 - The CRs verification progress excluding the points of disagreement (out of the scope points) is 98.4 %
 - The total CRs verification progress is 95.7 %
 - Additional remarks are received from ICIEC IT team on the already verified pages under the Credit Insurance
 - All Reinsurance CRs points were verified and closed.
- ICIEC has shared the AD environment details, ESKADENIA will proceed with the configuration to activate it at ICIEC azure production on the 26th of Oct.

Project Man-days consumed during the report period = 86

Man-days	Total
Contracted	1715
Accumulated	4833

CR [01_2022] Man-days consumed during the report period = 0

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Sunday, September 24, 2023 3:05 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 10.09.2023 - 21.09.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [27.08.2023 - 07.09.2023]

- The CRs verification sessions are still in progress but behind the schedule due to some notes raised during the sessions (the team are focusing on fixing the bugs), The total CRs verification progress is **95.7 % (0.8 %)** | All Reinsurance CRs points were verified and closed.
- The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: 95.0 % (+ 5 %)
 - CR 01_2021 excluding RI points: 91.3 % (+ 1.4 %)
 - CR 01_2022 excluding RI points: 97.3 % (0 %)
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): **100 %**
- The builds/ DBs at ICIEC azure production environment were refreshed except for the DCMS deployment (Internal server error appeared; HTTP error 500.0 | waiting IsDB feedback & advice
- The project schedule is still under internal assessment (no constant pace for the current performance), but it shall be re-assessed by both parties after concluding the CRs verification to continue with the project remaining activities, discuss & take decision on the CRs verification raised points (points other than system bugs) & determine the new going live date.

Project Man-days consumed during the report period = 56

Man-days	Total
Contracted	1715
Accumulated	4747

CR [01_2022] Man-days consumed during the report period = 0

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Sunday, September 10, 2023 5:32 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 27.08.2023 - 07.09.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [27.08.2023 - 07.09.2023]

- The CRs verification sessions are still in progress but behind the schedule due to some notes raised during the sessions (the team are focusing on fixing the bugs), The total CRs verification progress is 94.9 % (0 %) | ICIEC requested to include additional point under the verification.
All Reinsurance CRs points were verified and closed.
- The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: 90.0 % (- 4.7 %) | Additional point included to be verified
 - CR 01_2021 excluding RI points: 89.9 % (+ 1.5 %)
 - CR 01_2022 excluding RI points: 97.3 % (0 %)
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): 100 %
- The builds/ DBs at ICIEC azure production environment were refreshed except for the DCMS deployment (Internal server error appeared; HTTP error 500.0 | waiting IsDB feedback & advice)
- The project schedule shall be re-assessed by both parties after concluding the CRs verification to continue with the project remaining activities (no constant pace for the current performance), discuss & take decision on the CRs verification raised points (points other than system bugs) & determine the new going live date.

Project Man-days consumed during the report period = 56

Man-days	Total
Contracted	1715
Accumulated	4691

CR [01_2022] Man-days consumed during the report period = 0

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Sunday, August 27, 2023 4:47 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 13.08.2023 - 24.08.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [13.08.2023 - 24.08.2023]

- The CRs verification sessions are still in progress but behind the schedule due to some notes raised during the sessions (the team are focusing on fixing the bugs), The total CRs verification progress is 94.9 % (+ 2.0 %) | All Reinsurance CRs points were verified and closed.
- The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: 94.7 % (0 %)
 - CR 01_2021 excluding RI points: 88.4 % (+ 6.0 %)
 - CR 01_2022 excluding RI points: 97.3 % (0 %)
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): 100 % (+ 5.6 %)
- The builds/ DBs at ICIEC azure production environment were refreshed except for the DCMS Customer Portal deployment.
- Meeting conducted with IsDB to discuss the pre-requisites for implementing the AD at the production environment based on the previously agreed scope.
- The project schedule is still under internal assessment (no constant pace for the current performance), but it shall be re-assessed by both parties after concluding the CRs verification to continue with the project remaining activities, discuss & take decision on the CRs verification raised points (points other than system bugs) & determine the new going live date.

Project Man-days consumed during the report period = 64

Man-days	Total
Contracted	1715
Accumulated	4635

CR [01_2022] Man-days consumed during the report period = 0

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

☎ +962 6 5510717

From: Laisan Mobaideen

Sent: Sunday, August 13, 2023 5:05 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 30.07.2023 - 10.08.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [30.07.2023 - 10.08.2023]

1. The CRs verification sessions are still in progress but behind the schedule due to some notes raised during the sessions (the team are focusing on fixing the bugs), The total CRs verification progress is **92.9% (+ 0.7%)**
2. The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: 94.7 % (+ 5.2 %)
 - CR 01_2021 excluding RI points: 82.4 % (+ 1.5 %)
 - CR 01_2022 excluding RI points: 97.3 % (+ 0.6 %)
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): **94.4% (+ 0 %)**
3. ESKADENIA will start refreshing the builds/ DBs at ICIEC Azure Production environment on Mon 13th Aug to Thu 17th Aug. and the Active Directory configuration at ICIEC production environment shall start on Monday 21st of Aug.
4. The project schedule is currently under internal assessment, but it shall be re-assessed by both parties after concluding the CRs verification to continue with the project remaining activities, discuss & take decision on the CRs verification raised points (points other than system bugs) & determine the new going live date

Project Man-days consumed during the report period = 61

Man-days	Total
Contracted	1715
Accumulated	4571

CR [01_2022] Man-days consumed during the report period = 0

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Tuesday, August 1, 2023 10:15 AM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 16.07.2023 - 27.07.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [16.07.2023 - 27.07.2023]

1. The CRs verification sessions are still in progress but behind the schedule due to some notes raised during the sessions (the team are focusing on fixing the bugs), The total CRs verification progress is **92.2 % (+ 0.4%)**
2. The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: **89.5 % (+ 0 %)**
 - CR 01_2021 excluding RI points: **80.9 % (+ 0 %)**
 - CR 01_2022 excluding RI points: **97.3 % (+ 0.6 %)**
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): **94.4% (+ 0 %)**
3. The project schedule is currently under internal assessment, but it shall be re-assessed by both parties after concluding the CRs verification to continue with the project remaining activities, discuss & take decision on the CRs verification raised points (points other than system bugs) & determine the new going live date

Project Man-days consumed during the report period = 62

Man-days	Total
Contracted	1715

Accumulated	4510
-------------	------

CR [01_2022] Man-days consumed during the report period = 0

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Sunday, July 16, 2023 11:32 AM

To: 'Reyaz A. Wani' <WReyaz@jsdb.org>; 'Mohamad El Sayed' <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 02.07.2023 - 13.07.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [02.07.2023 - 13.07.2023]

1. The CRs verification sessions are still in progress but behind the schedule due to some notes raised during the sessions (the team are focusing on fixing the bugs), The total CRs verification progress is **91.8 % (+ 2.8%)**
2. The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: **89.5 % (+ 5.3 %)**
 - CR 01_2021 excluding RI points: **80.9 % (+ 5.9 %)**
 - CR 01_2022 excluding RI points: **96.7 % (+ 1.4 %)**
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): **94.4%**
3. After concluding the CRs verification, The plan/ schedule shall be re-assessed by both parties to continue with the project remaining activities, discuss the CRs verification raised points (points other than system bugs) and to determine the new going live date

Project Man-days consumed during the report period = 67

Man-days	Total
Contracted	1715
Accumulated	4448

CR [01_2022] Man-days consumed during the report period = 0

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, July 3, 2023 3:31 PM

To: 'Reyaz A. Wani' <WReyaz@jsdb.org>; 'Mohamad El Sayed' <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 18.06.2023 - 29.06.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [18.06.2023 - 29.06.2023]

1. The CRs verification sessions are still in progress but behind the schedule due to some notes raised during the sessions (the team are focusing on fixing the bugs), The total CRs verification progress is **89 % (+ 3.9%)**
2. The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: **84.2 % (+ 5.3%)**
 - CR 01_2021 excluding RI points: **75 % (+ 7.4%)**
 - CR 01_2022 excluding RI points: **95.3 % (+ 2.6%)**
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): **94.4%**

3. After concluding the CRs verification, The plan/ schedule shall be re-assessed by both parties to continue with the project remaining activities, discuss the CRs verification raised points (points other than system bugs) and to determine the new going live date

Project Man-days consumed during the report period = 57

Man-days	Total
Contracted	1715
Accumulated	4381

CR [01_2022] Man-days consumed during the report period = 0

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, June 19, 2023 11:18 AM

To: 'Reyaz A. Wani' <WReyaz@jsdb.org>; 'Mohamad El Sayed' <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 04.06.2023 - 15.06.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [04.06.2023 - 15.06.2023]

1. The CRs verification sessions are still in progress but behind the schedule due to some notes raised during the sessions (the team are focusing on fixing the bugs), The total CRs verification progress is **85.1 % (+ 9.4%)**
2. The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: **78.9 % (+ 10.5%)**
 - CR 01_2021 excluding RI points: **67.6 % (+ 14.7%)**
 - CR 01_2022 excluding RI points: **92.7 % (+ 8%)**
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): **94.4%**
3. After concluding the CRs verification, The plan/ schedule shall be re-assessed by both parties to continue with the project remaining activities, discuss the CRs verification raised points (points other than system bugs) and to determine the new going live date (going live on the 3rd of Jul is not achievable)

CR [01_2022] Man-days consumed during the report period = 02

CR [01_2022]	Man-days
Contracted	680
Accumulated	814

Project Man-days consumed during the report period = 75

Man-days	Total
Contracted	1715
Accumulated	4324

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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 Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Sunday, June 4, 2023 4:36 PM

To: 'Reyaz A. Wani' <WReyaz@jsdb.org>; 'Mohamad El Sayed' <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 14.05.2023 - 03.06.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [14.05.2023 - 03.06.2023]

1. The CRs verification sessions are still in progress but behind the schedule due to some notes raised during the sessions (the team are focusing on fixing the bugs), The total CRs verification progress is **75.7 %** (+ 3.9%)
2. The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: **68.4%** (+ 10.5%)
 - CR 01_2021 excluding RI points: **52.9%** (+ 4.4%)
 - CR 01_2022 excluding RI points: **84.7%** (+ 3.3%)
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): **94.4%**
3. After concluding the CRs verification, The plan/ schedule shall be re-assessed.

CR [01_2022] Man-days consumed during the report period = 07

CR [01_2022]	Man-days
Contracted	680
Accumulated	812

Project Man-days consumed during the report period = 122

Man-days	Total
Contracted	1715
Accumulated	4249

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

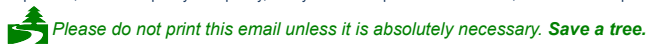
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From: Laisan Mobaideen

Sent: Tuesday, May 16, 2023 5:23 PM

To: 'Reyaz A. Wani' <WReyaz@jsdb.org>; 'Mohamad El Sayed' <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 12.04.2023 - 11.05.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [12.04.2023 - 11.05.2023]

1. The CRs verification sessions are still in progress but behind the schedule due to some system issues/ bugs, The total CRs verification progress is **71.8 %**
2. The CRs verification progress percentages are as following:
 - CR 01_2020 excluding RI points: **57.9%**
 - CR 01_2021 excluding RI points: **48.5%**
 - CR 01_2022 excluding RI points: **81.4%**
 - RI points (CR 01_2020, CR 01_2021, CR 01_2022): **94.4%**
3. After concluding the CRs verification, The plan/ schedule shall be re-assessed.

CR [01_2022] Man-days consumed during the report period = 25

CR [01_2022]	Man-days
Contracted	680
Accumulated	805

Project Man-days consumed during the report period = 153

Man-days	Total
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Contracted	1715
Accumulated	4127

Thanks,

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From: Laisan Mobaideen

Sent: Wednesday, April 12, 2023 6:49 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>;

Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 12.03.2023 - 11.04.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [12.03.2023 - 11.04.2023]

1. ICIEC & ESKADENIA Management Meeting held at ESKADENIA premises on the 23rd of Mar, The MoM was shared with all parties by Mr. Mohamad El-Sayed
2. The CRs verification activities are in progress, the below percentages are as of yesterday 11th of Apr, however, the team have progressed today (the results report is under preparation) and we have by latest Monday the 17th to close all CRs verification activities:
 - CR 01_2020: 47%
 - CR 01_2021: 35%
 - CR 01_2022: 36%
2. The approved & updated version of ICIEC Schedule & Weekly Plan (v4 & v5) to go live by the 3rd of July were shared & discussed with ICIEC
 - The plan/ schedule were approved by ESKADENIA business unit managers/ product owners
 - The plan/ schedule shall be re-assessed by ESKADENIA on Monday the 17th of Apr, based on the status of the CRs verification and the readiness of Migration Data up to Dec 2022.

CR [01_2022] Man-days consumed during the report period = 63

CR [01_2022]	Man-days
Contracted	680
Accumulated	780

Project Man-days consumed during the report period = 212

Man-days	Total
Contracted	1715
Accumulated	3974

Thanks,

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From: Laisan Mobaideen

Sent: Wednesday, March 15, 2023 8:35 AM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>;

Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 26.02.2023 - 11.03.2023

Correction,

Management meeting will be on Thursday the 23rd of Mar next week,

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Tuesday, March 14, 2023 5:26 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 26.02.2023 - 11.03.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [26.02.2023 - 11.03.2023]

- The first orientation session conducted last Tuesday the 7th of Mar with ICIEC IT team
 - The implemented changes specially for the UI/ UX and the new notification/ approval pop-up were presented
 - We've faced few unexpected issues with the Global Landing & Users Access Authority during the session, the team are currently in the process of resolving these issues.
 - ESKADENIA team are conducting regression testing @ ICIEC Azure Test
- Management Meeting will be conducted with ICIEC @ ESKADENIA premises on Thursday the 23rd of Feb

CR [01_2022] Man-days consumed during the report period = 15

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	717

Project Man-days consumed during the report period = 107

Man-days	Total
Contracted	1715
Accumulated	3762

Thanks,

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From: Laisan Mobaideen

Sent: Monday, February 27, 2023 5:02 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; 'Mohamad El Sayed' <MSayed@isdb.org>; Firas Sirhan <f.sirhan@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AArbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 12.02.2023 - 25.02.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [12.02.2023 - 25.02.2023]

- The systems were deployed at ICIEC Azure Test, Builds refreshments will be uploaded during the week of 26th of Feb.

- Regression testing will be performed by ESKADENIA @ ICIEC Azure testing for one week after the builds upload.
- Once the regression testing completed, ESKADENIA will arrange with ICIEC for the orientation session(s).

CR [01_2022] Man-days consumed during the report period = 28.5

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	702

Project Man-days consumed during the report period = 123.5

Man-days	Total
Contracted	1715
Accumulated	3655

Thanks,

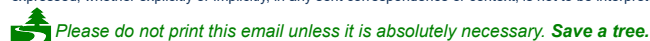
Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, February 13, 2023 5:20 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AArbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; 'Mohamad El Sayed'

<MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 29.01.2023 - 11.02.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [29.01.2023 - 11.02.2023]

- The systems are under deployment @ ICIEC Azure test since Friday 10.02.2022 and will be done by Sunday 19.02.2023 and ESKADENIA will conduct smoke testing afterwards @ ICIEC Azure Test environment.

CR [01_2022] Man-days consumed during the report period = 33.5

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	673.5

Project Man-days consumed during the report period = 134.5

Man-days	Total
Contracted	1715
Accumulated	3531.5

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, January 30, 2023 11:44 AM

To: Reyaz A. Wani <WReyaz@isdb.org>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Ahmed Arbee <A.Arbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>
Subject: RE: ICIEC Takaful System :: Progress Report :: 15.01.2023 - 28.01.2023

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [15.01.2023 - 28.01.2023]

- The Credit Insurance, Business Channels & Business Processes are under internal testing by ESKADENIA teams.

CR [01_2022] Man-days consumed during the report period = 16

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	640

Project Man-days consumed during the report period = 135

Man-days	Total
Contracted	1715
Accumulated	3397

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.
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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Wednesday, January 18, 2023 4:12 PM

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <A.Arbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.12.2022 - 14.01.2023

Dear Laisan,

Just assure you, as usual ICIEC team (IT & Business) is always available for any kind of support.

Regards,

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

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✉ WReyaz@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia

[www.linkedin.com/company/10893120/admin/] [twitter.com/ICIEC_IDB]



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Wednesday, January 18, 2023 3:55 PM

To: Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>; Reyaz A. Wani <WReyaz@isdb.org>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <A.Arbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.12.2022 - 14.01.2023

Dear Radwan & Reyaz,

Till the mid of Feb (16th of Feb), we have a full time internal schedule (even during weekends) to conduct internal validations & fixings, if we're going to allocate time/ sessions to assess the UAT observations, The time will be consumed from the schedule, and since the commercial production UAT progress is 53.2 %, additional observations might be received from ICIEC on the remaining credit commercial, sovereign, etc. products and modules,

I advise to focus now on the quality of the systems as per the signed scope, and ICIEC can share the final decision on all observations for all credit products & modules,

Thanks,

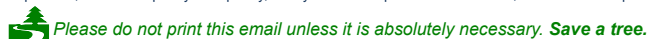
Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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From: Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Sent: Wednesday, January 18, 2023 3:39 PM

To: Reyaz A. Wani <WReyaz@isdb.org>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Laisan Mobaideen

<L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.12.2022 - 14.01.2023

Dear Br. Reyaz,

Noted with thanks; we will check internally & communicate with you to arrange for sessions during next week.

Best regards,

Radwan Al Jundi, FLMI | Business Unit Manager - Insurance

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☎ +962 77 7766212



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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Wednesday, 18 January 2023 15:34

To: Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; Laisan Mobaideen

<L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.12.2022 - 14.01.2023

Dear Br. Radwan,

This is what I am suggesting, let's review said document together to finalize and agree on a way forward. We are available anytime for such a session.

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

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✉ WReyaz@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia

From: Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Sent: Wednesday, January 18, 2023 3:15 PM

To: Reyaz A. Wani <WReyaz@isdb.org>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>; L.Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.12.2022 - 14.01.2023

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Dear Br. Reyaz,

In addition to the issues/bugs faced throughout the UAT sessions, a lot of observations, remarks and changes have also been notified and communicated, all of which were reflected under the shared UAT document for proper follow-up and tracking. As Laisan has mentioned and as assured, we have already implemented many of these points with no extra cost (some have already been presented while others will be delivered with the new release) but as mutually discussed and agreed, like we have done in previous phases of the project, final UAT document needs first to be revised by ICIEC & ESKADENIA (with consideration of the signed scope - BRD, Business Processes, CR 01_2020, CR 01_2021 & CR 01_2022) to review, filter, identify severity and classify all listed items before we may conclude proper decision and action but under all circumstances, it is not recommended to apply any additional changes before Go-Live. The particular point regarding the introduction of master and detail view throughout the whole system and any other changes, are not implemented as our focus now is mainly on fixing the bugs, issues & most importantly, missing/faulted processes.

Best regards,

Radwan Al Jundi, FLMI | Business Unit Manager - Insurance

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S O F T W A R E

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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Wednesday, 18 January 2023 13:51

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.12.2022 - 14.01.2023

Dear Laisan,

The missing fields are not new, and most of them are also in the data migration templates and we have already provided data for these fields. Such fields are critical and part of many important reports (like NBI, and Schedules) and have also dependencies with many processes. (List attached)

Regarding my other observations (master/details view), since such functionality is already in our current system and it was agreed during many sessions and Br. Radwan assured that such type of critical functionalities will be implemented along with the CR-2022. Please refer to recent recordings.

Also, regarding the UAT document review, we already agreed earlier to review it together and did it till page#68. We just want to continue from there to agree on "what to implement before and what to implement after Go-Live" as per their criticality.

Regards,

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

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✉ WReyaz@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia

From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Wednesday, January 18, 2023 1:00 PM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.12.2022 - 14.01.2023

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Dear Reyaz, Thank you for your feedback, Please find our comments below in Yellow,

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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 Please do not print this email unless it is absolutely necessary. Save a tree.

From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Wednesday, January 18, 2023 11:24 AM

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.12.2022 - 14.01.2023

Dear Laisan,

On top of point#4, please make sure to address all the bugs, issues, missing fields, missing processes, and show-stopper enhancements during past UAT sessions.

Example:

ESKADENIA is currently addressing the Bugs as per the Signed scope (BRD, Business Processes, CR 01_2020, CR 01_2021 & CR 01_2022), however please note the below:

- As previously informed; The Additional Fields which are (Outside of the signed scope mentioned above) raised by ICIEC during the Data Reconciliation Activities, these were already documented for ICIEC Assessment & Final Decision after we finalize the Reconciliation (in case additional fields are requested by ICIEC);
If ICIEC decides to have them implemented, we will go through the official Change Process before implementation. But at the meantime, we will make sure all fields under the Signed Scope are available.
- All Changes requested by ICIEC can either be considered Stopper/ Essential Or as an Enhancement, ESKADENIA has implemented many points of these changes at No Extra Cost during the past 4 years, and recently, we've applied some changes to our Approval & Notification system and you've seen on a high level the improved look & feel along with the additional functionalities applied (Knowing that we didn't go through a change request process to support ICIEC),
- ESKADENIA is working on having the fields (hidden/ displayed) based on the selected policy type; knowing that this change is not a stopper
- As previously agreed, at the end of the UAT sessions, ICIEC will take the final decision on all raised points mentioned under the UAT Document (Mira will share the latest doc shortly).
- Revised pending cases screen.
The team has implemented Changes & Fixes to the pending cases pop-up; ex. (Details per case, Return back button, follow-up history section, seek view)
- Introducing master and detail view throughout the whole system, discussed and agreed during several sessions. (e.g., item#61 on page#101 raised on 25/08/2022)
Our focus now is mainly on fixing the bugs, issues & missing processes, The above change will need extra development by ESKADENIA team (at the time being we don't a capacity to implement any change)
- etc.

To know the criticality of all raised points during UAT, I believe we need to continue our session from where we stopped last time.

Mira will share with you the updated UAT document, but at the meantime, you can review the UAT document version you have and share your comments/ or feedback on the points, and if needed, we can arrange for a session to discuss.

Remarks: Status: Pass

This is where we have reached our review of the points with ICIEC IT.

28/9/2022

- 1- Remark: Endorsements should be sent to the UW and after that to the UW Manager (re-validated on 28/09/2022).
- 2- Remark: The "Group of Companies" report shared by ICIEC should be linked to the "Subsidiaries Addition" endorsement and renamed to "Subsidiaries Addition".
- 3- Setup: Endorsement status should stay pending until approved by UW Manager.
- 4- Change: Disabled buttons' style

Page 68 of 117 22816 words English (United States) Focus 100%

Best Regards,

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

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WReyaz@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Tuesday, January 17, 2023 1:11 PM

To: Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Reyaz A. Wani <WReyaz@isdb.org>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Shadi Almasri <S.Almasri@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.12.2022 - 14.01.2023

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Dear All,

Please find attached the progress report of ICIEC Takaful System project during [25.12.2022 – 14.01.2023]

- The Credit Insurance Commercial Production UAT completion progress is 53.2 %
- Based on Internal Discussion, and taking into consideration the current situation and slow pace of progress in the UAT phase, ESKADENIA took a decision to suspend all activities with ICIEC business users for about 6 weeks (by mid of Feb).
- The focus during this period will be on the quality validation and resolution of any bugs that might be identified.
- The delivery will cover mainly the Credit Insurance, Business Channels & Business Processes Bugs Fixing, CR 01_2022 points, & the Enhanced Approval & Notification tool; any changes/ enhancements requested during the UAT conducted sessions will be put on hold to be assessed by ICIEC after go live. (Knowing that some of the enhancements were already developed by ESKADENIA before the 6th of Jan 2023)

CR [01_2022] Man-days consumed during the report period = 2

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	624

Project Man-days consumed during the report period = 105

Man-days	Total
Contracted	1715
Accumulated	3262

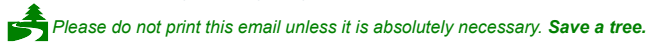
Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.
☎ +962 6 5510717 - Ext: 199



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From: Laisan Mobaideen

Sent: Tuesday, December 27, 2022 5:29 PM

To: 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; 'Reyaz A. Wani' <WReyaz@isdb.org>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AARbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 11.12.2022 - 22.12.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [11.12.2022 - 22.12.2022]

- The Commercial Production UAT sessions completion progress is 53.1 %
 - We're currently at the stage of CSTP Revalidation; System issues are faced specially under the CSTP Pricing & Fees Calculation (The CSTP Pricing bugs were fixed but the Fees calculation are still in progress)
 - Radwan & the team will re-validate the CSTP Fees calculation cycle with the IT team before meeting with the business users
- The CR 01_2022 Testing Status; The Reinsurance CR requirements are under testing, Business Channels Testing Completed, Credit Insurance CR testing is pending.
- The Credit Insurance data migration templates still need to be updated to consider the CR [01_2022]
- Some of the Credit Insurance UAT raised points (Pricing & Fees Enhancements) were developed

CR [01_2022] Man-days consumed during the report period = 21

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	622

Project Man-days consumed during the report period = 52

Man-days	Total
Contracted	1715
Accumulated	3157

Credit Insurance UAT Developed points (Pricing & Fees Enhancements) Man-days = 37

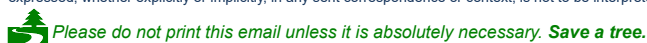
Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.
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From: Laisan Mobaideen

Sent: Monday, December 12, 2022 3:56 PM

To: Reyaz A. Wani <WReyaz@isdb.org>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 20.11.2022 - 08.12.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [20.11.2022 - 08.12.2022]

- The Commercial Production UAT sessions completion progress is 52.6 %
- The CR 01_2022 Testing Status; The Reinsurance CR requirements are under testing, Business Channels Testing Completed, Credit Insurance CR testing is pending.

- The Credit Insurance data migration templates still need to be updated to consider the CR [01_2022]
- Some of the Credit Insurance & Business Channels UAT raised points (Enhancements & part of the Changes) were developed

CR [01_2022] Man-days consumed during the report period = 31

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	601

Project Man-days consumed during the report period = 71

Man-days	Total
Contracted	1715
Accumulated	3105

Credit Insurance & Business Channels UAT Developed points (Enhancements & part of the Changes) = 32

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Wednesday, November 23, 2022 11:14 AM

To: Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>; Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>

Subject: Re: ICIEC Takaful System :: Progress Report :: 30.10.2022 - 17.11.2022

Dear Br. Radwan,

Noted with thanks 🙏

Regards,

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

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✉ WReyaz@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Sent: Wednesday, November 23, 2022 10:08:57 AM

To: Reyaz A. Wani <WReyaz@isdb.org>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; L.Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 30.10.2022 - 17.11.2022

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Dear Br. Reyaz,

Good morning; throughout the UAT sessions, validations were held on a process-oriented manner with consideration of DoA however & as discussed during the sessions, we are working on further enhancing the functionality to include representation of additional details (e.g. reference no.) per process, possibility to submit & follow-up on comments, Take Over & Assign To features. As agreed, during the re-validation of raised points and according to the nature of the issues, re-validation of some processes will be performed as needed.

Best regards,

Radwan Al Jundi, FLMI | Business Unit Manager - Insurance

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+962 77 7766212



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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Monday, 21 November 2022 13:00

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 30.10.2022 - 17.11.2022

Dear Laisan,

Agreed partially.

Regarding re-validation, various important functions are missing currently, e.g., Delegation of Authority (DOA) which is the backbone of our system. To test this function only we need to validate who system.

Regards,

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

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WReyaz@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Monday, November 21, 2022 12:46 PM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 30.10.2022 - 17.11.2022

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Dear Reyaz,

Actually, during any UAT session, its expected to find bugs based on the scenarios performed by the business users, and as we agreed previously, we'll conduct re-validation sessions to validate the bugs, and as informed by Radwan, some points we'll require processes re-validation.

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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Please do not print this email unless it is absolutely necessary. Save a tree.

From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Monday, November 21, 2022 12:34 PM

To: Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>

Mohammad Amoudi <M.amoudi@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>

Subject: Re: ICIEC Takaful System :: Progress Report :: 30.10.2022 - 17.11.2022

Dear Laisan,

Thanks for your email.

Just want to add my observation on the third point regarding the UAT progress status :

As you know it is not the real UAT, these are just bug-finding and fixing sessions. Real UAT will be conducted after fixing bugs, missing functions, and other missing items (like validations, controls, formulas, etc.).

Regards,

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

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From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Monday, November 21, 2022 11:43:01 AM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 30.10.2022 - 17.11.2022

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Dear All,

Please find attached the progress report of ICIEC Takaful System project during [30.10.2022 - 17.11.2022]

- The CR 01_2022 Development is almost completed. The Reinsurance CR requirements are under testing.
- The Credit Insurance data migration templates still need to be updated to consider the CR [01_2022]
- The Commercial Production UAT sessions completion progress is 48.9 %

CR [01_2022] Man-days consumed during the report period = 50

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	570

Project Man-days consumed during the report period = 64

Man-days	Total
Contracted	1715
Accumulated	3034

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

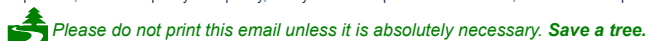
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From: Laisan Mobaideen

Sent: Sunday, October 30, 2022 2:50 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AARbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>
Subject: RE: ICIEC Takaful System :: Progress Report :: 09.10.2022 - 27.10.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [09.10.2022 - 27.10.2022]

- The CR 01_2022 Development is almost completed. The Reinsurance CR requirements are under testing.
- The Credit Insurance migration templates still need to be updated to consider the CR [01_2022]
- The Commercial Production UAT sessions was extended till the 3rd of Nov (sessions might be extended till the 2nd week of Nov).

CR [01_2022] Man-days consumed during the report period = 30

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	520

Project Man-days consumed during the report period = 52

Man-days	Total
Contracted	1715
Accumulated	2970

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Tuesday, October 11, 2022 3:41 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AArbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.09.2022 - 06.10.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [11.09.2022 - 22.09.2022]

- The Commercial Production UAT sessions extended till the 20th of Oct
- The CR 01_2022 Development is almost completed but one point "Claim submission report" is pending ICIEC clarification on the inquiries shared. The CR is currently under internal deployment @ ESKADENIA test environment.
- The Credit Insurance migration templates still need to be updated to consider the CR [01_2022]

CR [01_2022] Man-days consumed during the report period = 19

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	490

Project Man-days consumed during the report period = 31

Man-days	Total
Contracted	1715
Accumulated	2918

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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 Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Tuesday, September 27, 2022 9:31 AM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 11.09.2022 - 22.09.2022

Dear Reyaz,

Thanks for sharing your feedback, please find our comment below in Yellow,

During Credit Reconciliation Activities; Additional fields are requested to be included under the Credit System (Knowing they weren't requested before), After we finalize the Commercial Data Reconciliation we'll share the list of required fields to be assessed by ICIEC IT for final decision.

No additional fields has been asked to add. Such fields are already in our current system and few in data migration sheet too. Most of them are critical and important.

ESKA Feedback; We mean Additional fields under the Credit System referring to the signed scope, Since we've started the Data Identification in 2020, Additional fields that were added under the migration templates were taken into consideration and were already implemented under the Credit Insurance System, Yes, You've informed us that the newly identified fields are critical and important for going live, and as discussed and agreed during our PMO meeting last week, we'll wait till we finalize the Commercial Production Migration in order to have an inclusive list of required fields, and for ICIEC to review them and provide the final decision In order not to miss any critical field

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.

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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Tuesday, September 27, 2022 8:34 AM

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 11.09.2022 - 22.09.2022

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Dear Laisan,

Thanks for sharing the progress report.

Please find my comments below in **RED**

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

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From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Monday, September 26, 2022 3:49 PM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Eyad Ismael <E.Ismael@eskadenia.com>
Subject: RE: ICIEC Takaful System :: Progress Report :: 11.09.2022 - 22.09.2022

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Dear All,

Please find attached the progress report of ICIEC Takaful System project during [11.09.2022 - 22.09.2022]

- **UAT Status - Credit Insurance & Business Channels:**
 - The Credit Insurance Commercial Production UAT completion progress is 13.7 %, The sessions are taking more time and effort than the planned due to the following reasons; System issues & bugs which are impacting the sessions flow, and Business users discussions.
 - We will share an updated UAT schedule to consider the delay as we still need more sessions to complete the Commercial Production.
 - All of the notes shared by the business users are documented under the UAT documents to be assessed after going live, however, In-Scope related points (BRD, Business Processes, CR 01_2020, & CR 01_2021) & system bugs shall be resolved before resuming the sessions as confirmed by Radwan.
- **CR 01_2022 Development:**
 - The Financial points were already developed, delivered & verified with ICIEC Finance users during the Financial UAT sessions.
 - The Credit Insurance & Reinsurance Development is Done; Code Review is in progress by the Technical Leads | Check the progress under the Activities section below
 - The CR delivery expected be by the 10th of November after concluding the UAT sessions and CR internal testing, the project schedule will be shared after assuring the completion of the UAT sessions as agreed with ICIEC.
- **Data Migration:**
 - Financial data migration reconciliation activities concluded on 23.06.2022 [Reconciliation Passed]
 - Credit Insurance Reconciliation is In-Progress but behind the schedule; Reconciliation is Done for (CSTP & DCIP NBI & Application, BMP/ GAP/ DCR NBI)
 - During Credit Reconciliation Activities; Additional fields are requested to be included under the Credit System (Knowing they weren't requested before), After we finalize the Commercial Data Reconciliation we'll share the list of required fields to be assessed by ICIEC IT for final decision.

No additional fields has been asked to add. Such fields are already in our current system and few in data migration sheet too. Most of them are critical and important.

- The migration templates still need to be updated to consider the CR [01_2022]

CR [01_2022] Man-days consumed during the report period = 43.5

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	471

Project Man-days consumed during the report period = 32

Man-days	Total
Contracted	1715
Accumulated	2887

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Tuesday, September 13, 2022 4:46 PM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 28.08.2022 - 08.09.2022

Dear Reyaz,

Sure, the points which are not in scope; BRD, CR 01_2020, CR 01_2021 & CR 01_2022 will be assessed after go-live.

For the latest CR 01_2022, we'll conduct separate verification & validation sessions,

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.



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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Tuesday, September 13, 2022 4:30 PM

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 28.08.2022 - 08.09.2022

Dear Laisan,

Thanks for sharing the report with us.
Please find below my comments in **RED**.

Please

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

+966 (12) 646 7603 | +966 (12) 637 9755 | +966 (54) 357 8637

WReyaz@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Tuesday, September 13, 2022 3:31 PM

To: Mohamad El Sayed <MSayed@isdb.org>; Reyaz A. Wani <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 28.08.2022 - 08.09.2022

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Dear All,

Please find attached the progress report of ICIEC Takaful System project during [28.08.2022 – 08.09.2022]

- **UAT Status - Credit Insurance & Business Channels:**

- The updated UAT schedule (v7) was shared with ICIEC last week. but still the UAT sessions are taking more time and effort than the planned due to the following reasons; System issues & bugs which are impacting the sessions flow, and Business users discussions around additional points.
- We shall re-assess the UAT performance & the schedule validity for the remaining sessions with ICIEC after completing the commercial production sessions.
- All of the notes shared by the business users are documented under the UAT documents to be assessed after going live, however, system bugs will be resolved before resuming the sessions as confirmed by Radwan.

Only the points which are not in scope and not in CR 01_2022 will be assessed after go-live.

- **CR 01_2022 Development:**

- The Financial points were already developed, delivered & verified with ICIEC Finance users during the Financial UAT sessions.
- The Credit Insurance & Reinsurance Development is almost done; Code Review is in progress by the Technical Leads
- The CR delivery shall be by the 10th of November after concluding the UAT sessions and CR internal testing, the project schedule will be shared after assuring the completion of the UAT sessions as agreed with ICIEC since currently the sessions are not running as the planned.

CR [01_2022] Man-days consumed during the report period = 136.7

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	427.5

Project Man-days consumed during the report period = 33

Man-days	Total
Contracted	1715
Accumulated	2855

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Monday, August 29, 2022 3:58 PM

To: 'Mohamad El Sayed' <MSayed@isdb.org>; 'Reyaz A. Wani' <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AARbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 14.08.2022 - 25.08.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [14.08.2022 – 25.08.2022]

- UAT Status - Credit Insurance & Business Channels:
 - The UAT sessions are taking more time and effort than the planned due to the following reasons; System issues & bugs which are impacting the sessions flow, and Business users discussions around additional points,
 - The UAT schedule shall be updated & re-scheduled again to consider the delay and to ensure no issues will impact the session flow from end-to-end.
 - All of the notes shared by the business users are documented under the UAT documents to be assessed after going live, however, system bugs will be resolved before resuming the sessions as confirmed by Radwan.
- CR 01_2022 Development:
 - The Financial points were already developed, delivered & verified with ICIEC Finance users during the Financial UAT sessions.
 - The Credit Insurance & Reinsurance development is in-progress | Check the progress under the Activities section below
 - The CR development schedule will be shared with ICIEC after internal approval, we shall go live the soonest after delivering the CR and completing the UAT sessions, the project schedule will be shared after assuring the completion of the UAT sessions as agreed with ICIEC since the sessions are not running 100% as the planned.

CR [01_2022] Man-days consumed during the report period = 30

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	290.8

Project Man-days consumed during the report period = 30

Man-days	Total
Contracted	1715
Accumulated	2822

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Tuesday, August 16, 2022 4:04 PM

To: 'Mohamad El Sayed' <MSayed@isdb.org>; 'Reyaz A. Wani' <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AARbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 31.7.2022 - 11.08.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [31.07.2022 – 11.08.2022]

- UAT Status - Credit Insurance & Business Channels:
 - The UAT sessions are taking more time and effort than the planned due to the following reasons; System issues & bugs which impacted the sessions flow, and Business users discussions around additional points,
 - ICIEC asked to consider updating the UAT schedule to ensure no issues will impact the session flow and to cover all Credit system functionalities and features during the sessions (End-to-End),
 - All of the notes shared by the business users are documented under the UAT documents to be assessed after going live, however the system bugs will be resolved before resuming the sessions as confirmed by Radwan.
- CR 01_2022 Development:
 - The RCL Development is almost completed
 - The Financial points were already developed, delivered & verified with ICIEC Finance users during the Financial UAT sessions.
 - The Credit Insurance & Reinsurance development is in-progress
 - The CR development schedule will be shared with ICIEC, we shall go live the soonest after delivering the CR and completing the UAT sessions, the project schedule will be shared after assuring the completion of the UAT sessions as agreed with ICIEC since the sessions are not running 100% as the planned

CR [01_2022] Man-days consumed during the report period = 70.6

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	210.8

Project Man-days consumed during the report period = 23

Man-days	Total
Contracted	1715
Accumulated	2792

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, August 1, 2022 10:35 AM

To: 'Mohamad El Sayed' <MSayed@isdb.org>; 'Reyaz A. Wani' <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AARbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 17.07.2022 - 28.07.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [17.07.2022 - 28.07.2022]

- UAT Status - Credit Insurance & Business Channels:
 - The UAT sessions are taking more time and effort than the planned due to the following reasons; Business users discussions around additional points, some system issues appeared which impacted the sessions flow.
 - The UAT sessions were re-scheduled for the 3rd time to complete by the 1st of Sep 2022; sessions will be conducted on a daily basis till the 1st of September, The business channels re-validation sessions will be arranged to take place in August after the Credit UAT sessions.
 - All of the notes shared by the business users are documented under the UAT documents to be assessed after going live, however system bugs will be resolved.
- CR 01_2022 Development:
 - The RCL Development is almost completed
 - The Financial points were already developed, delivered & verified with ICIEC Finance users during the Financial UAT sessions.
 - The Credit Insurance development progress is 54.8%
 - The Reinsurance development progress is 44.4%
 - The CR development schedule will be shared with ICIEC, we shall go live the soonest after delivering the CR and completing the UAT sessions, the project schedule will be shared after assuring the completion of the UAT sessions as agreed with ICIEC since the sessions are not running 100% as the planned.

CR [01_2022] Man-days consumed during the report period = 82.4

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	140.2

Project Man-days consumed during the report period = 24

Man-days	Total
Contracted	1715
Accumulated	2769

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

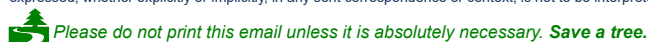
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From: Laisan Mobaideen

Sent: Monday, July 18, 2022 12:23 PM

To: 'Mohamad El Sayed' <MSayed@isdb.org>; 'Reyaz A. Wani' <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AArbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;

Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;

Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 26.06.2022 - 14.07.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [26.06.2022 - 14.07.2022]

- UAT Sessions:
 - The Credit Commercial Production UAT sessions was postponed for the 2nd time till Sunday 17/07/2022 after conducting the first two sessions
 - We've continued the sessions starting yesterday 17th July but we're still facing some challenges, Radwan is working with the team on them.
- The new CR 01_2022 is under development
- Data Migration:
 - Financial Data Migration reconciliation sessions concluded (**Reconciliation Passed**)
 - Credit Insurance Reconciliation Is **In-Progress** but behind the schedule; some of the notes/ issues were taken into consideration and resolved, we shall continue the reconciliation today 18th of July
- Review the report for more details on the project status & activities

CR [01_2022] Man-days consumed during the report period = 57.8

Additional Log & CR [01_2021]	Man-days
Contracted	680
Accumulated	57.8

Project Man-days consumed during the report period = 29

Man-days	Total
Contracted	1715
Accumulated	2745

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

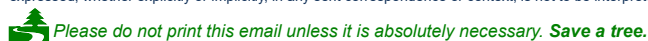
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From: Laisan Mobaideen

Sent: Monday, June 27, 2022 4:17 PM

To: 'Mohamad El Sayed' <MSayed@isdb.org>; 'Reyaz A. Wani' <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>
Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AArbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;
Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;
Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>
Subject: RE: ICIEC Takaful System :: Progress Report :: 12.06.2022 - 23.06.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [29.05.2022 - 09.06.2022]

- New CR 2022 Scope:
 - ICIEC has signed the CR document today 27.06.2022
 - The CR man-days & activities will be considered under the project schedule and the impact on the project timeline will be shared with ICIEC once its analyzed, discussed & approved internally.
- Data Migration:
 - Financial Data Migration reconciliation sessions concluded (Reconciliation Passed)
 - Credit Insurance Reconciliation Is In-Progress but behind the schedule; some of the notes/ issues were shared and are under resolution
- The Credit Commercial Production UAT sessions was postponed till next Sunday 03/07/2022
 - Based on ICIEC feedback and request, and further to ESKADENIA internal discussions, The UAT postponed to provide sufficient time for ICIEC IT team & business users to review the shared UAT document for Commercial Production for streamlining and minimizing the turnaround times of UAT sessions
- Review the report for more details on project status & activities

Project Man-days consumed during the report period = 40

Man-days	Total
Contracted	1715
Accumulated	2716

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, June 13, 2022 4:45 PM

To: Mohamad El Sayed <MSayed@isdb.org>; Reyaz A. Wani <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>
Cc: Ahmad Samara <a.samara@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>;
Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>;
Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>
Subject: RE: ICIEC Takaful System :: Progress Report :: 29.05.2022 - 09.06.2022

Dear Mohamad,

Yes Noted, we are on the same page, the scope was technically approved by ICIEC IT, Now Samara will include the pricing section, and after that, when ICIEC CEO approves the CR he'll Sign it off (to indicate the Final/ Official approval),

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Mohamad El Sayed <MSayed@isdb.org>

Sent: Monday, June 13, 2022 4:39 PM

To: Reyaz A. Wani <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>

Subject: Re: ICIEC Takaful System :: Progress Report :: 29.05.2022 - 09.06.2022

Dear Laisan

The CR mentioned in point 1 below is technically approved by ICIEC IT team.

The CR will be officially approved once the CEO of ICIEC approved it.

Waiting for Br Ahmad to finalize the CR so ICIEC IT can proceed and seek the CEO final approval

With my Best Regards

Mohamad El Sayed

Manager

Information Technology Management Division

☎ +966 (12) 646 7549 | 📠 +966 (12) 637 9755 | 📞 +966 (50) 255 8885

✉ MSayed@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Monday, June 13, 2022 4:31:35 PM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 29.05.2022 - 09.06.2022

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Dear All,

Please find attached the progress report of ICIEC Takaful System project during [29.05.2022 - 09.06.2022]

- New CR 2022 Scope:
 - ICIEC has approved the new CR scope (at cost, free) yesterday the 12th of Jun
 - Samara needs to add the pricing section and share the CR document again with ICIEC for Sign-off.
 - After signing off the CR scope (at cost, free), the CR man-days & activities will be considered under the project schedule
- The issue identified mid last week regarding WAF configuration was resolved yesterday | Details are included in the issues section under the report
- Review the report for more details on project status & activities

Project Man-days consumed during the report period = 50

Man-days	Total
Contracted	1715
Accumulated	2676

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Sunday, May 29, 2022 2:56 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AArbee@isdb.org>; Firas Sirhan <f.sirhan@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <rabuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 08.05.2022 - 26.05.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during [08.05.2022 - 26.05.2022]

- The new scope document - points needed before go live 2022 - is prepared and under internal revision before sharing with ICIEC for final approval & sign-off
- After signing off the CR scope (at cost, free), the CR man-days & activities will be considered under the project schedule
- The below UAT sessions concluded last week successfully
 - Core Administration (Re-validation Passed)
 - Approval & Notification (Re-validation Passed)
 - CRM & IMS
- Review the report for more details on project status & activities

Project Man-days consumed during the report period = 61

Man-days	Total
Contracted	1715
Accumulated	2626

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.

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 Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Sunday, May 8, 2022 2:39 PM

To: 'Reyaz A. Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AArbee@isdb.org>; Firas Sirhan <f.sirhan@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <rabuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 17.04.2022 - 28.04.2022

Dear All,

Eid Mubarak, Hope You & your Families, ICIEC Team & Their Families had a Blessed Eid,

Please find attached the progress report of ICIEC Takaful System project during [17.04.2022 - 28.04.2022]

- The New Scope Estimation activities for (Credit Insurance, Customer Portal & Reinsurance Points) will take place during this week; the Insurance team were busy before Eid and couldn't perform the estimation activities.
- Review the report for more details on project status & activities;
 - Logs Assessment
 - RCL Scope
 - ITS New Project Detailed Schedule Development
 - Data Migration, meetings/ calls conducted

Project Man-days consumed during the report period = 16

Man-days	Total
Contracted	1715

Accumulated	2565
-------------	------

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

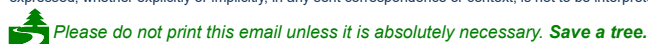
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From: Laisan Mobaideen

Sent: Monday, April 18, 2022 10:57 AM

To: 'Reyaz A. Wani' <WReyaz@jsdb.org>; 'Mohamad El Sayed' <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AArbee@jsdb.org>; Firas Sirhan <f.sirhan@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>;

Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker

<M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 03.04.2022 - 14.04.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during the past two weeks [\[03.04.2022 - 14.04.2022\]](#)

- Review the report for more details on project status & activities;
 - Logs Assessment
 - RCL Scope
 - ITS New Project Detailed Schedule Development
 - Data Migration, meetings/ calls conducted

Project Man-days consumed during the report period = 18

Man-days	Total
Contracted	1715
Accumulated	2549

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

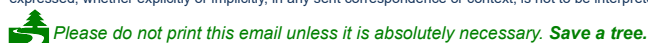
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From: Laisan Mobaideen

Sent: Monday, April 4, 2022 12:03 PM

To: 'Reyaz A. Wani' <WReyaz@jsdb.org>; 'Mohamad El Sayed' <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; 'Ahmed Arbee' <AArbee@jsdb.org>; Firas Sirhan <f.sirhan@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>;

Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker

<M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 20.03.2022 - 31.03.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project during the past two weeks [20.03.2022 - 31.03.2022]

- Review the report for more details on project status & activities;
 - Logs Assessment
 - RCL Scope
 - ITS New Project Detailed Schedule Development
 - Data Migration, meetings/ calls conducted along with the pending items.

Project Man-days consumed during the report period = 14

Man-days	Total
Contracted	1715
Accumulated	2531

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, March 21, 2022 4:17 PM

To: Reyaz A. Wani <WReyaz@jsdb.org>; Mohamad El Sayed <MSayed@jsdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Ahmed Arbee <AARbee@jsdb.org>; Firas Sirhan <f.sirhan@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>;

Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker

<M.AbuBaker@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 06.03.2022 - 17.03.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [06.03.2022 - 17.03.2022].

- Review the report for more details on project status & activities;
 - Training Assessments
 - RCL Scope
 - ITS New Project Schedule Development
 - ICIEC Azure Restructuring
 - Oracle 19c Compatibility
 - Data Migration, meetings/ calls conducted along with the pending items.

Project Man-days consumed during the report period = 27

Man-days	Total
Contracted	1715
Accumulated	2517

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.



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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Tuesday, March 8, 2022 9:48 AM

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 20.02.2022 - 03.03.2022

Thanks, Laisan.

I will send invitation now.

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

+966 (12) 646 7603 | +966 (12) 637 9755 | +966 (54) 357 8637

WReyaz@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Tuesday, March 8, 2022 9:42 AM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 20.02.2022 - 03.03.2022

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Dear Reyaz, Confirmed from our side,

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

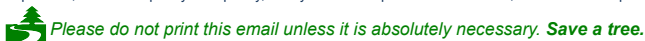
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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Tuesday, March 8, 2022 8:37 AM

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 20.02.2022 - 03.03.2022

Dear Laisan,

Ok. Let's meet at 11:30 AM on Thursday

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

+966 (12) 646 7603 | +966 (12) 637 9755 | +966 (54) 357 8637

WReyaz@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Tuesday, March 8, 2022 9:29 AM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 20.02.2022 - 03.03.2022

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Dear Reyaz,

Let us know if we can make it after our pmo meeting this Thursday, as the point discussion with Sovereign business wont take long.

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Tuesday, March 8, 2022 7:42 AM

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 20.02.2022 - 03.03.2022

Dear Laisan,

Is it possible to meet at 9AM tomorrow? Our business owners are busy at 10AM.
I believe it will not take much time.

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

+966 (12) 646 7603 | +966 (12) 637 9755 | +966 (54) 357 8637

WReyaz@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Monday, March 7, 2022 4:37 PM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>
Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>;
Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker
<M.AbuBaker@eskadenia.com>
Subject: RE: ICIEC Takaful System :: Progress Report :: 20.02.2022 - 03.03.2022

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Dear Reyaz,

Thanks for your note, the other point is related to the OCL reinsurance where ICIEC teams are currently reviewing the scope shared last Thursday,

For the First point below, we prefer to have a call with ICIEC Sovereign business owner this Wednesday @ 10:00 am to clarify it from both sides if it possible,

Module	Notes	Assessment Notes	Comments	Dept.	Description
Enquiry	Not only at enquiry, but throughout all the stages, both options shall be available for pricing (flat & per annum).	Options shall be carried forward to application & policy levels along with the availability to determine/confirm the rate (usually it is per annum) but could be flat in order to calculate the premium accordingly (this should be optional) & user might refer to it. If rate would be changed at later stages, it should be controlled through approval process.		Sovereign UW	Verify with business users for clarification. Check with Jarwal multiple-tenors data migration
Reinsurance	OCL Reinsurance ongoing discussions & analysis.			Reinsurance	Once the scope is prepared by discussed with ICIEC IT & busin After that, we can take a decision before go-live or after (within a period as this point is critical).

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Reyaz A. Wani <WReyaz@isdb.org>

Sent: Monday, March 7, 2022 2:21 PM

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AARbee@isdb.org>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>;
Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker
<M.AbuBaker@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 20.02.2022 - 03.03.2022

Dear Laisan,

Thanks for sharing the progress report with us.

Regarding Training log Assessment, there is only one below point that needs to be verified by the business user.

We believe business users are little confused about this point. Hence during meeting we agreed to show them this feature in the system.

Please suggest when it can be done? During refresh training session or UAT or before that?

Module	Notes	Assessment Notes	Comments	Dept.	Description
Enquiry	Not only at enquiry, but throughout all the stages, both options shall be available for pricing (flat & per annum).	Options shall be carried forward to application & policy levels along with the availability to determine/confirm the rate (usually it is per annum) but could be flat in order to calculate the premium accordingly (this should be optional) & user might refer to it. If rate would be changed at later stages, it should be controlled through approval process.		Sovereign UW	Verify with business users for clarification. Check with Jarwal multiple-tenors data migration

Regards,

Reyaz A. Wani

Information Technology Specialist

Information Technology Management Division

+966 (12) 646 7603 | +966 (12) 637 9755 | +966 (54) 357 8637

WReyaz@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Monday, March 7, 2022 2:53 PM

To: Reyaz A. Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Mohammad Sawalha <M.Sawalha@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 20.02.2022 - 03.03.2022

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Dear All,

Please find attached the progress report of ICIEC Takaful System project between [20.02.2022 – 03.03.2022].

- Training log Assessment is under Progress for Credit Insurance, Business Channels, Financial & CRM.
 - We've reviewed with ICIEC IT team the Credit & Business Channels points; some of the points were deferred to be assessed after going live, and some points requested to be delivered before UAT & Going live
 - Few points under the Credit Insurance need to be checked with ICIEC Business Users for final decision
 - The Financial & CRM points were estimated and shared with ICIEC IT to be reviewed and check if we can defer them to after going live
 - ESKADENIA has shared on Thursday 03.03 the Reinsurance Scope based on ICIEC team feedback (RI Division, IT, Underwriting)
 - After concluding the sessions, ESKADENIA shall prepare the final scope for the points - needed before going live - and will be shared with ICIEC IT for approval.
- Review the report for more details on project status & activities; Gap & Training Assessments, RCL Scope, Financial Integration, Migration, meetings/ calls conducted along with the pending items.

Project Man-days consumed during the report period = 37

Man-days	Total
Contracted	1715
Accumulated	2490

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, February 21, 2022 10:26 AM

To: 'Reyaz Ahmad Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Radwan Al-Jundi <R.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; 'Ahmed Arbee' <AArbee@isdb.org>; Firas Sirhan <f.sirhan@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 23.01.2022 - 03.02.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [06.02.2022 – 17.02.2022].

- Review the report for more details on project status & activities; Gap & Training Assessments, RCL Scope, Financial Integration, Migration, meetings/ calls conducted along with the pending items.
- We shall progress more with the migration and logs points classification/ proposed workarounds

Project Man-days consumed during the report period = 12

Man-days	Total
Contracted	1715
Accumulated	2453

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

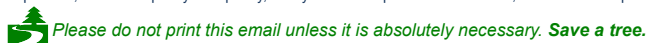
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From: Laisan Mobaideen

Sent: Sunday, February 6, 2022 1:09 PM

To: Reyaz Ahmad Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <a.badawi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 23.01.2022 - 03.02.2022

Dear Reyaz, Thank you for your note, we didn't know the QFC Analysis Model covers the Financial Statement and the Ratios Analysis,

Attached is the Updated Progress Sheet, however for the watch list item (vpn connection), it will be needed for tracing purposes when we start the migration recollation activities or when we face an issue at your environment, so it needs to be mentioned under the watch list for our reference.

I've included a new point under the report for the updated DoA (ICIEC Business Processes) sheet,

Thanks,

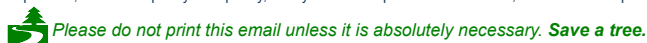
Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.

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From: Reyaz Ahmad Wani <WReyaz@isdb.org>

Sent: Sunday, February 6, 2022 12:42 PM

To: Laisan Mobaideen <L.Mobaideen@eskadenia.com>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Radwan Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>; Firas Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 23.01.2022 - 03.02.2022

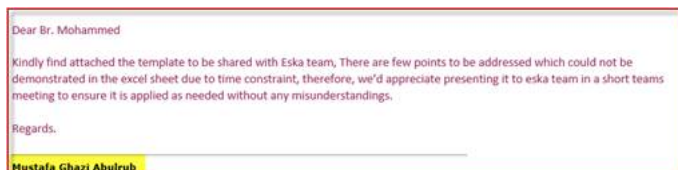
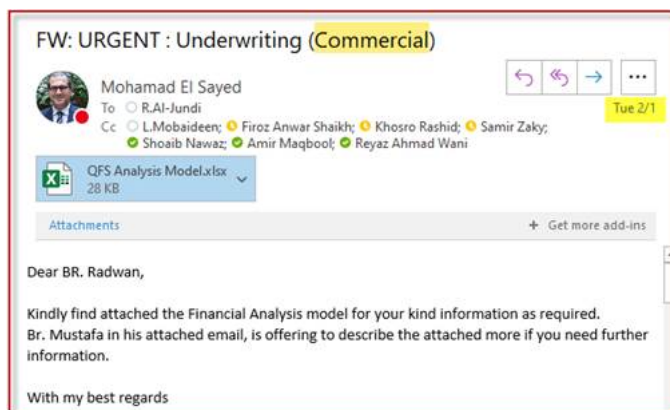
Dear Laisan,

Thanks for the detailed report.

I believe there is nothing pending from ICIEC side except there items which are in watch list.

VPN access has been rejected from IsDB IT security team, hence no more valid.

Financial template, Ratios and their formulas already provided by Br. Mustafa.



Reyaz Ahmad Wani

System Analyst

Information Technology Management Division

+966 (12) 646 7603 | +966 (12) 637 9755 | +966 (54) 357 8637

WReyaz@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Sunday, February 6, 2022 1:25 PM

To: Reyaz Ahmad Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>; F.Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 23.01.2022 - 03.02.2022

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Dear All,

Please find attached the progress report of ICIEC Takaful System project between [23.01.2022 – 03.02.2022].

- Review the report for more details on project status & activities; Gap & Training Assessments, RCL Scope, Financial Integration, Migration, meetings/ calls conducted along with the pending items.

Project Man-days consumed during the report period = 17

Man-days	Total
Contracted	1715
Accumulated	2441

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.



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From: Laisan Mobaideen

Sent: Monday, January 24, 2022 10:27 AM

To: 'Reyaz Ahmad Wani' <WReyaz@isdb.org>; 'Mohamad El Sayed' <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; 'Ahmed Arbee' <AArbee@isdb.org>; Ahmad Badawi <a.badawi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 09.01.2022 - 20.01.2022

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [09.01.2022 - 20.01.2022].

- Review the report for more details on project status & activities; Gap & Training Assessments, RCL Scope, Financial Integration, Migration, meetings/ calls conducted along with the pending items.

Project Man-days consumed during the report period = 15

Man-days	Total
Contracted	1715
Accumulated	2424

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, January 10, 2022 9:17 AM

To: Reyaz Ahmad Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Radwan Al-Jundi <r.al-jundi@eskadenia.com>

Cc: Ahmad Samara <a.samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <a.badawi@eskadenia.com>; Firas Sirhan <f.sirhan@eskadenia.com>; Maen Ameerah <m.ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <r.abuhammam@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 26.12.2021 - 06.01.2022

Dear Reyaz, Thank you for your note, the CP - customer details sheet - will be shared in another email thread,

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.

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From: Reyaz Ahmad Wani [<mailto:WReyaz@isdb.org>]
Sent: Monday, January 10, 2022 6:43 AM
To: Laisan Mobaideen; Mohamad El Sayed; Nael Salah; Mohammad Amoudi; Radwan Al-Jundi
Cc: Ahmad Samara; Mohammad Abu Baker; Ahmed Arbee; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam
Subject: RE: ICIEC Takaful System :: Progress Report :: 26.12.2021 - 06.01.2022

Dear Laisan,

Thanks for the detailed report.

Regarding Customer Portal user details list, as agreed we are waiting for the migration template to provide you data accordingly.

Reyaz Ahmad Wani

Associate Information Technology

Information Technology Management Division

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✉ WReyaz@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>
Sent: Sunday, January 9, 2022 6:02 PM
To: Reyaz Ahmad Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; R. Al-Jundi <R.Al-Jundi@eskadenia.com>
Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>; F. Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>
Subject: RE: ICIEC Takaful System :: Progress Report :: 26.12.2021 - 06.01.2022

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Dear All,

Please find attached the progress report of ICIEC Takaful System project between [26.12.2021 – 06.01.2022].

- Review the report for more details on project status & activities; Training Assessments, RCL Scope, Financial Integration, Migration, meetings/ calls conducted along with the pending items.

Project Man-days consumed during the report period = 32

Man-days	Total
Contracted	1715
Accumulated	2409

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen

Sent: Monday, December 27, 2021 10:33 AM

To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mohammad Amoudi; Radwan Al-Jundi

Cc: Ahmad Samara; Mohammad Abu Baker; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam

Subject: RE: ICIEC Takaful System :: Progress Report :: 08.12.2021 – 23.12.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [08.12.2021 – 23.12.2021].

- Review the report for more details on project status & activities, meetings/ calls conducted and the pending items.

Project Man-days consumed during the report period = 27

Man-days	Total
Contracted	1715
Accumulated	2377

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

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From: Laisan Mobaideen

Sent: Wednesday, December 8, 2021 4:09 PM

To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mohammad Amoudi; Radwan Al-Jundi

Cc: Ahmad Samara; Mohammad Abu Baker; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam

Subject: RE: ICIEC Takaful System :: Progress Report :: 21.11.2021 – 07.12.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [21.11.2021 – 07.12.2021].

- Training sessions concluded for the remaining systems/ modules.
 - Mr. Mohamad El-Sayed has requested to conduct training refreshment sessions – process-based – on the Credit Insurance system before the UAT activities, and ESKADENIA will consider this request.
- Review the report for more details on project status & activities, meetings/ calls conducted and the pending items.

Project Man-days consumed during the report period = 33

Man-days	Total
Contracted	1715
Accumulated	2350

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen
Sent: Tuesday, November 23, 2021 4:12 PM
To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mohammad Amoudi; Radwan Al-Jundi
Cc: Ahmad Samara; Mohammad Abu Baker; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam
Subject: RE: ICIEC Takaful System :: Progress Report :: 07.11.2021 – 18.11.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [07.11.2021 – 18.11.2021].

- Credit Insurance CR 01-2021 Failed Points Re-verification Sessions & Business Channels CR 01_2021 Verification Sessions concluded
- Training Sessions for the remaining modules (Reinsurance Xol and Business Channels) were arranged with ICIEC based on Radwan's confirmation
- Review the report for more details on project status & activities, meetings/ calls conducted and the pending items.

Project Man-days consumed during the report period = 23

Man-days	Total
Contracted	1715
Accumulated	2317

Additional Log & CR [01_2021] Man-days consumed during the report period = 6

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	593.8

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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From: Laisan Mobaideen
Sent: Tuesday, November 9, 2021 10:12 AM
To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mohammad Amoudi; Aws Kamal; Radwan Al-Jundi
Cc: Ahmad Samara; Mohammad Abu Baker; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam
Subject: RE: ICIEC Takaful System :: Progress Report :: 24.10.2021 – 04.11.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [24.10.2021 – 04.11.2021].

- DMS UAT Re-validation Session conducted; 100% completed.
- Credit Insurance CR 01_2021 Verification Sessions continued starting this week, we shall also commence Business Channels gap verification sessions.
- Review the report for more details on project status & activities, meetings/ calls conducted and the pending items.

Project Man-days consumed during the report period = 30

Man-days	Total
Contracted	1715
Accumulated	2294

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	587.8

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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 Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Sunday, October 24, 2021 12:04 PM

To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mohammad Amoudi; Aws Kamal; Radwan Al-Jundi

Cc: Ahmad Samara; Mohammad Abu Baker; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam

Subject: RE: ICIEC Takaful System :: Progress Report :: 03.10.2021 - 21.10.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [03.10.2021 - 21.10.2021].

- UAT Re-validation sessions conducted with ICIEC IT on:
 - Financial System; another session will be arranged to validate a failed point
 - DMS: another session will be arranged to validated a remark
- Review the report for more details on project status & activities, meetings/ calls conducted and the pending items.

Project Man-days consumed during the report period = 75

Man-days	Total
Contracted	1715
Accumulated	2264

Additional Log & CR [01_2021] Man-days consumed during the report period = 0

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	587.8

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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 Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Wednesday, October 6, 2021 9:44 AM

To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mohammad Amoudi; Aws Kamal; Radwan Al-Jundi

Cc: Ahmad Samara; Mohammad Abu Baker; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam

Subject: RE: ICIEC Takaful System :: Progress Report :: 19.09.2021 - 30.09.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [19.09.2021 - 30.09.2021].

- UAT Re-validation session conducted with ICIEC IT on Analytics, Logging & Audit Trail failed scenarios
- Review the report for more details on project status & activities.

Project Man-days consumed during the report period = 27.5

Man-days	Total
Contracted	1715
Accumulated	2189

Additional Log & CR [01_2021] Man-days consumed during the report period = 5

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	587.8

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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Please do not print this email unless it is absolutely necessary. Save a tree.

From: Laisan Mobaideen

Sent: Wednesday, September 22, 2021 9:38 AM

To: 'Reyaz Ahmad Wani'; Mohamad El Sayed; Nael Salah; Mohammad Amoudi; Aws Kamal; Radwan Al-Jundi

Cc: Ahmad Samara; Mohammad Abu Baker; Ahmed Arbee; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.09.2021 - 16.09.2021

Dear Reyaz,

Thank you for sharing the note,

Jarwan will check with Radwan regarding the claims issue and will confirm back and revert with the feedback, the migration status will be updated in the upcoming report and will be checked with you ahead of time to confirm it,

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

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From: Reyaz Ahmad Wani [<mailto:WReyaz@isdb.org>]

Sent: Tuesday, September 21, 2021 3:33 PM

To: Laisan Mobaideen; Mohamad El Sayed; Nael Salah; Mohammad Amoudi; Aws Kamal; Radwan Al-Jundi

Cc: Ahmad Samara; Mohammad Abu Baker; Ahmed Arbee; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.09.2021 - 16.09.2021

Dear Laisan,

Please note, Claims migration issue already fixed with Jarwan.

Reyaz Ahmad Wani

Associate Information Technology

Information Technology Management Division

☎ +966 (12) 646 7603 | 📠 +966 (12) 637 9755 | 📞 +966 (54) 357 8637

✉ WReyaz@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia

From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Tuesday, September 21, 2021 3:00 PM

To: Mohamad El Sayed <MSayed@isdb.org>; Reyaz Ahmad Wani <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Aws Kamal <A.Kamal@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>; F.Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.09.2021 - 16.09.2021

EXTERNAL EMAIL: Do not click links or open attachments unless you recognize the sender , otherwise report this email as phishing

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [05.09.2021 – 16.09.2021].

- During The past 2 weeks; The focus was on Credit Insurance System Testing & Bugs Fixing, SAP Integration Validation and Data Migration Activities.
- Review the report for more details on project status & activities.
- We'll resume the Credit & Business Channels gap verification sessions, Will arrange for the sessions with ICIEC IT during next week.

Project Man-days consumed during the report period = 32

Man-days	Total
Contracted	1715
Accumulated	2161.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 17

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	582.8

Thanks,

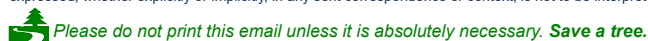
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From: Laisan Mobaideen

Sent: Monday, September 6, 2021 4:57 PM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mohammad Amoudi; Aws Kamal; Radwan Al-Jundi

Cc: Ahmad Samara; Mohammad Abu Baker; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Raed Abu Hammam

Subject: RE: ICIEC Takaful System :: Progress Report :: 22.08.2021 – 02.09.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [22.08.2021 – 02.09.2021].

Review the report for more details on project status & activities.

- During The past 2 weeks, The focus was on Credit Insurance Testing & Bugs Fixing, SAP Integration Validation and Data Migration Activities.
- The below activities are still pending – to be re-scheduled:
 - Credit & Business Channels Gap Development | (The active requirements were originally estimated 0 man-days, but they need 10 man-days development & configuration)
 - Business Channels gap need testing
 - 3 Active Credit Requirements & 1 Active Business Channels Requirement
 - Gap Verifications:
 - Credit Insurance gap verification still under progress | Credit sessions supposed to close on 10.06 but it took more than planned.
 - Business Channels gap to be verified after concluding the Credit verifications. (still Open)| sessions supposed to close on 14.06.
 - Training Sessions- The below are pending:
 - Credit Insurance - Reinsurance XoL.
 - Business Channels (Agent Portal, Customer Portal, Banc-assurance); issues detected and sessions were deferred
 - Training Refreshing Sessions after assessing the logs (training, gap verifications) and delivering the missing points covered/ mentioned under the scope.

Project Man-days consumed during the report period = 33

Man-days	Total
Contracted	1715
Accumulated	2129.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 28

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	565.8

Thanks,

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From: Laisan Mobaideen

Sent: Wednesday, August 25, 2021 10:59 AM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mohammad Amoudi; Aws Kamal; Radwan Al-Jundi

Cc: Ahmad Samara; Mohammad Abu Baker; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Alaa Matar; Amer Kayyali

Subject: RE: ICIEC Takaful System :: Progress Report :: 01.08.2021 – 19.08.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [01.08.2021 – 19.08.2021].

Review the report for more details on project status & activities.

- During The past 3 weeks, Several meetings conducted with ICIEC IT team, Finance & RCL (PMO, RCL, SAP Integration, Gap Verification)
- Credit & Business Channels Gap Development | (The active requirements that were originally estimated 0 man-days, but they need 10 man-days development & configuration)
 - Business Channels gap need testing
 - 3 Active Credit Requirements & 1 Active Business Channels Requirement
- Gap Verifications:
 - Credit Insurance gap verification still under progress | Credit sessions supposed to close on 10.06 but it took more than planned.
 - Business Channels gap to be verified after concluding the Credit verifications. (still Open) | sessions supposed to close on 14.06.
- Training Sessions- The below are pending:
 - Credit Insurance - Reinsurance XoL.
 - Business Channels (Agent Portal, Customer Portal, Banc-assurance); issues detected and sessions were deferred
 - Training Refreshing Sessions after assessing the logs (training, gap verifications) and delivering the missing points covered/ mentioned under the scope.

Project Man-days consumed during the report period = 73

Man-days	Total
Contracted	1715
Accumulated	2096.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 19

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	537.8

Thanks,

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From: Laisan Mobaideen

Sent: Wednesday, August 4, 2021 11:52 AM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mohammad Amoudi; Aws Kamal; Amer Kayyali; Radwan Al-Jundi

Cc: Ahmad Samara; Mohammad Abu Baker; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 11.07.2021 – 29.07.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [11.07.2021 – 29.07.2021].

Review the report for more details on the status & activities.

- Credit & Business Channels Gap Development
 - Business Channels gap need testing
 - 3 Active Credit Requirements & 1 Active Business Channels Requirement (we originally estimated 0 man-days but need development)
- Gap Verifications:

- Credit Insurance gap verification still under progress | Credit sessions supposed to close on 10.06 but it took more than planned.
- Business Channels gap to be verified after concluding the Credit verifications. | sessions supposed to close on 14.06.
- Training Sessions- The below are pending:
 - Credit Insurance - Reinsurance XoL.
 - Business Channels (Agent Portal, Customer Portal, Banc-assurance); issues detected and sessions were deferred
 - Training Refreshing Sessions after assessing the logs (training, gap verifications) and delivering the missing points covered/ mentioned under the scope.
- Please review the report for more details on project remaining activities.

Project Man-days consumed during the report period = 68

Man-days	Total
Contracted	1715
Accumulated	2023.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 3

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	518.8

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.

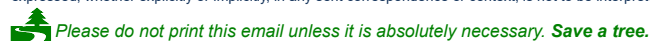
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From: Laisan Mobaideen

Sent: Wednesday, August 4, 2021 11:47 AM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 11.07.2021 – 29.07.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [11.07.2021 – 29.07.2021].

Review the report for more details on the status & activities.

- Credit & Business Channels Gap Development
 - Business Channels gap need testing
 - 3 Active Credit Requirements & 1 Active Business Channels Requirement (we originally estimated 0 man-days but need development)
- Gap Verifications:
 - Credit Insurance gap verification still under progress | Credit sessions supposed to close on 10.06 but it took more than planned.
 - Business Channels gap to be verified after concluding the Credit verifications. | sessions supposed to close on 14.06.
- Training Sessions- The below are pending:
 - Credit Insurance - Reinsurance XoL.
 - Business Channels (Agent Portal, Customer Portal, Banc-assurance); issues detected and sessions were deferred
 - Training Refreshing Sessions after assessing the logs (training, gap verifications) and delivering the missing points covered/ mentioned under the scope.
- Please review the report for more details on project remaining activities.

Project Man-days consumed during the report period = 68

Man-days	Total
Contracted	1715
Accumulated	2023.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 3

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	518.8

Thanks,

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From: Laisan Mobaideen

Sent: Tuesday, July 13, 2021 4:12 PM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 27.06.2021 – 08.07.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [27.06.2021 – 08.07.2021].

Review the report for more details on the status & activities.

- The additional points coding still under progress 99.3 %; we should close the remaining points.
- Gap Verifications:
 - Credit Insurance gap verification still under progress | Credit sessions supposed to close on 10.06 but it took more than planned.
 - Business Channels gap to be verified after concluding the Credit verifications. | sessions supposed to close on 14.06.
- Please review the report for more details on project activities and PMO meetings conducted.

Project Man-days consumed during the report period = 35

Man-days	Total
Contracted	1715
Accumulated	1955.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 30

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	515.8

Thanks,

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From: Laisan Mobaideen

Sent: Tuesday, June 29, 2021 12:47 PM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 13.06.2021 – 24.06.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [13.06.2021 – 24.06.2021].

Review the report for more details on the status & activities.

- The additional points coding is under progress 99.1 %.
- Gap Verifications:
 - Credit Gap Verification Sessions still in progress | sessions took more than planned
 - Business Channels Gap Verification Session to be conducted after concluding the credit verification sessions
- Training & UAT:
 - Credit Insurance Training Sessions started on 17.06 and its under progress
 - Financial UAT sessions are in progress for SAP Integration validation
 - For the previously failed scenarios (bugs) for the conducted UAT sessions; additional sessions to be arranged with ICIEC IT to re-validate the failed scenarios.

Project Man-days consumed during the report period = 35

Man-days	Total
----------	-------

Contracted	1715
Accumulated	1920.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 44.3

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	485.8

Thanks,

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From: Laisan Mobaideen

Sent: Tuesday, June 15, 2021 11:46 AM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 30.05.2021 – 10.06.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [30.05.2021 – 10.06.2021].

Review the report for more details on the status & activities.

- The additional points coding is under progress 98.7 %.
- Credit Setup UAT sessions Conducted. | the UAT document will be shared shortly
- Financial UAT sessions are in progress | sessions took more time than planned
- Credit Gap Verification Sessions still in progress | sessions took more than planned, credit sessions supposed to end last Thursday
- Business Channels Gap Verification Session still not conducted
- The Quality & Technical team will continue to be assigned to conduct testing & fix bugs as we move forward.

Project Man-days consumed during the report period = 14

Man-days	Total
Contracted	1715
Accumulated	1885.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 69.5

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	441.5

Thanks,

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From: Laisan Mobaideen

Sent: Tuesday, June 1, 2021 12:12 PM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 16.05.2021 – 27.05.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [16.05.2021 – 27.05.2021].

Review the report for more details on the status.

- The additional points coding is under progress 92.9 %.
- Wakala Training & UAT sessions conducted

Project Man-days consumed during the report period = 7

Man-days	Total
Contracted	1715
Accumulated	1871.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 98

Additional Log & CR [01_2021]	Man-days
Contracted	501
Accumulated	372

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.

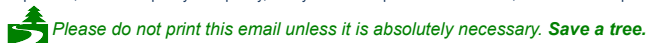
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From: Laisan Mobaideen

Sent: Wednesday, May 19, 2021 12:15 PM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 25.04.2021 – 13.05.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [25.04.2021 – 13.05.2021].

Review the report for more details on the status.

- The additional points coding is under progress 73.4 %.
- Business Channels gap points coding shall end next week
- Wakala training sessions conducted and next week we'll conduct the UAT sessions.

Project Man-days consumed during the report period = 11

Man-days	Total
Contracted	1715
Accumulated	1864.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 58.4

Additional Log & CR [01_2021]	Man-days
Contracted	497.5
Accumulated	274

Thanks,

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From: Laisan Mobaideen
Sent: Monday, April 26, 2021 2:42 PM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah
Subject: RE: ICIEC Takaful System :: Progress Report :: 11.04.2021 – 22.04.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [11.04.2021 – 22.04.2021].

Review the report for more details on the status.

- The Credit & Financial gap coding is under progress 61.1 %.
- RCL Integration analysis will start by end of this week
- Wakala training sessions supposed to start next week, however the product & technical team are still checking the module. Based on their feedback we'll confirm back to ICIEC one week before the session date.

Project Man-days consumed during the report period = 9

Man-days	Total
Contracted	1715
Accumulated	1853.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 93.5

Additional Log & CR [01_2021]	Man-days	Total
Contracted	497.5	497.5
Accumulated	215.55	215.55

Thanks,

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From: Laisan Mobaideen
Sent: Tuesday, April 13, 2021 3:45 PM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah
Subject: RE: ICIEC Takaful System :: Progress Report :: 28.03.2021 – 08.04.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [28.03.2021 – 08.04.2021].

- The document of the remaining additional points & CR No Extra Charge was signed by ICIEC and ESKADENIA
- The Credit & Financial gap coding is under progress 37.6 %.
- RCL Integration still needs to be analyzed by ESKADENIA team to prepare the RCL CR document & Scope.

Project Man-days consumed during the report period = 10

Man-days	Total
Contracted	1715
Accumulated	1844.5

Additional Log & CR [01_2021] Man-days consumed during the report period = 122.05

Additional Log & CR [01_2021]	Man-days	Total
Contracted	497.5	497.5
Accumulated	122.05	122.05

Thanks,

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From: Laisan Mobaideen
Sent: Wednesday, March 31, 2021 6:06 PM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah
Subject: RE: ICIEC Takaful System :: Progress Report :: 14.03.2021 – 25.03.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [14.03.2021 – 25.03.2021].

- The CR [01_2021] was shared with ICIEC and signed
- The Insurance has already started the development, the development progress will be reported under the next report on 12.04 week.
- The DB Tools were installed today at ICIEC production environment
- The remaining additional points document [CR No Extra Charge, Remarks, Bugs, Missing Requirements] was shared with ICIEC.

Project Man-days consumed during the report period = 5.5

Man-days	Total
Contracted	1715
Accumulated	1834.5

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.
☎ +962 6 5510717 - Ext: 199



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From: Laisan Mobaideen
Sent: Wednesday, March 17, 2021 9:40 AM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah
Subject: RE: ICIEC Takaful System :: Progress Report :: 28.02.2021 – 11.03.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [28.02.2021 – 11.03.2021].

- Please go through the report to get more details on the project status, and the items required from ICIEC and ESKADENIA sides.

Project Man-days consumed during the report period = 11

Man-days	Total
Contracted	1715
Accumulated	1829

The progress report will be shared on a bi-weekly basis,

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Business Unit.
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From: Laisan Mobaideen
Sent: Monday, March 1, 2021 4:00 PM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah
Subject: RE: ICIEC Takaful System :: Progress Report :: 13.02.2021 – 25.02.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [13.02.2021 – 25.02.2021].

- The Financial gap points estimation is almost completed
- The Credit Insurance & Business Channels gap points are under estimation by the insurance technical leaders.
- Please go through the report to get more details on the status.

Project Man-days consumed during the report period = 19

Man-days	Total
Contracted	1715
Accumulated	1818

The progress report will be shared on a bi-weekly basis,

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.
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From: Laisan Mobaideen
Sent: Sunday, February 14, 2021 6:17 PM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah
Subject: RE: ICIEC Takaful System :: Progress Report :: 23.01.2021 – 11.02.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [23.01.2021 – 11.02.2021].

- Please go through the report to get more details on the current activities.

Project Man-days consumed during the report period = 32

Man-days	Total
Contracted	1715
Accumulated	1799

Thanks,

Laisan Mobaideen, PMP® , ITIL® | Project Manager – Insurance Business Unit.
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From: Laisan Mobaideen
Sent: Tuesday, February 9, 2021 10:25 AM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah
Subject: RE: ICIEC Takaful System :: Progress Report :: 09.01.2021 – 21.01.2021

Dear All,

Please note the progress report will be shared next week covering the period [23.01 – 11.02]

Current Activities:

- Credit Insurance & Business Channels log sheet discussion with ICIEC IT team
- Financial Log Sheet already discussed and under internal analysis & estimation
- Production Builds Deployment (Latest covering Bugs Fixing)

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Monday, January 25, 2021 1:13 PM

To: 'Mohamad El Sayed'; Reyaz Ahmad Wani; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 09.01.2021 – 21.01.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [09.01.2021 – 21.01.2021].

- Additional scope and Log sheets progress:
 - ICIEC has shared yesterday the feedback on The Financial log sheet and will be discussed tomorrow,
 - The Credit and Business Channels log sheets were shared with ICIEC
 - RCL integration; We're waiting for ICIEC feedback on the enquiries shared
- New investments country ratings; We're waiting for ICIEC feedback on the enquiries shared
 - Document Management Portal for Risk Division; a Demo for Risk Division will be conducted next Monday 01.02.
- Activities needed from ICIEC side; covered under the log sheet, check the section "Activities required from ICIEC side"

Project Man-days consumed during the report period = 26

Man-days	Total
Contracted	1715
Accumulated	1767

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Software Department.

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From: Mohamad El Sayed [<mailto:MSayed@isdb.org>]

Sent: Tuesday, January 19, 2021 1:10 PM

To: Laisan Mobaideen; Reyaz Ahmad Wani; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 19.12.2020 - 07.01.2021

Dear Laisan,

Noted with thanks

Best Regards

Mohamad El Sayed

Manager

Information Technology Division

Finance and IT Department

+966 (12) 646 7549 | +966 (12) 637 9755 | +966502558885

MSayed@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



THE ISLAMIC CORPORATION FOR
THE INSURANCE OF INVESTMENT
AND EXPORT CREDIT



مجموعة البنك الإسلامي للتنمية
Islamic Development Bank Group

From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Tuesday, January 19, 2021 1:08 PM

To: Reyaz Ahmad Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mahmoud Issa <M.Issa@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Aws Kamal <A.Kamal@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; A.Kayyali <A.Kayyali@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>; Ahmed Arbee <A.Arbie@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>; F.Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 19.12.2020 - 07.01.2021

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Dear All,

Please note the progress report will be shared next week covering the report period [09.01.2021 – 21.01.2021]

- Currently the Insurance team are uploading insurance builds at ICIEC test environment and will continue uploading builds at the production environment this week
- Once the production environment is ready and updated with the latest builds (covering bugs fixings only), the data migration will be executed at the production environment.

Thanks,

Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Sunday, January 10, 2021 4:16 PM

To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 19.12.2020 – 07.01.2021

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [19.12.2020 – 07.01.2021].

- Additional scope and Log sheets progress:
 - The Financial log sheet was shared with ICIEC covering the additional points requested during the Financial training and Investment migration conducted sessions.
 - The Credit and Business Channels log sheets are still under preparation.
 - RCL integration; ESKADENIA has shared the feedback and enquiries on the RCL integration specifications sheet
 - Document Management Portal for Risk Division; a Call conducted with ICIEC to clarify some points mentioned under the proposal, ESKADENIA will prepare for a DMS demonstration for ICIEC Risk Division team and will prepare later on the scope of the missing requested features.
- Data migration activities; details covered under the log sheet
- Activities needed from ICIEC side; covered under the log sheet, check the section "Activities required from ICIEC side"

Project Man-days consumed during the report period = 80

Man-days	Total
Contracted	1715
Accumulated	1741

Thanks,

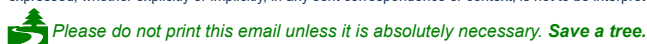
Laisan Mobaideen, PMP®, ITIL® | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Tuesday, January 5, 2021 12:56 PM

To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.12.2020 - 17.12.2020

Dear All,

Please note the progress report will be shared next week covering the report period [20.12.2020 – 07.01.2021]

Main Activities Completed/ In-Progress/ Planned:

- The scope of the Risks Division – Document Management Portal was discussed with ICIEC IT team:
 - ESKADENIA will prepare for the DMS demonstration to the Risk Division Team that will be scheduled after 10th of Jan to showcase the system available features
 - ESKADENIA will prepare the scope details of the missing features
- The Investments related new country ratings details [Fitch and S&P] was discussed with ICIEC IT team:
 - The scope will be covered under the log sheets currently under preparation.
- The Financial Log sheet is almost completed and will be shared with ICIEC this week.
- The Credit & Business Channels log sheet still under preparation and shall be shared next week with ICIEC.
- The Data Migration status:
 - The Sovereign and Claims migration are almost completed internally at ESKADENIA DB migration schema
 - The Reinsurance migration sheets provided weren't based on ESKADENIA template structure; will be discussed with ICIEC,
 - We'll to plan for ICIEC production environment deployment (*Latest Builds Upload*) to start the actual migration process.

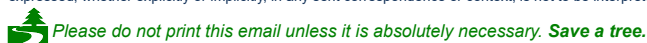
Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Monday, December 21, 2020 4:14 PM

To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.12.2020 - 17.12.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [05.12.2020 - 17.12.2020].

- A session conducted last week with ICIEC to clarify some points under the Credit Insurance & Business Portals log sheet.
- The log sheets for The Credit Insurance, Business Portals and the Financial System are still under preparation and internal discussion.

Project Man-days consumed during the report period = 54

Man-days	Total
Contracted	1715
Accumulated	1661

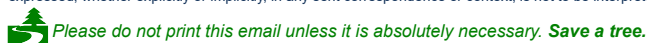
Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen
Sent: Sunday, December 6, 2020 3:30 PM
To: 'Reyaz Ahmad Wani'; Mohamad El Sayed; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi; Firas Sirhan; Maen Ameerah
Subject: RE: ICIEC Takaful System :: Progress Report :: 21.11.2020 - 03.12.2020

Dear Reyaz,

Thanks for sharing the feedback,

For the endorsements point it shall be kept in the report, as during going live, whenever a specific endorsement is issued a printout shall be generated otherwise the cycle won't be considered complete, unless ICIEC can generate the printout manually, so the printouts shall be provided, developed and deployed prior going live.

It seems we've missed the cities sheets, it will be covered in the next progress report,

I appreciate checking the progress report and thank you for your feedback,

Thanks,

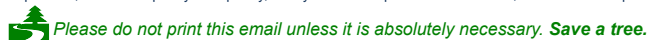
Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Reyaz Ahmad Wani [<mailto:WReyaz@isdb.org>]
Sent: Sunday, December 6, 2020 3:19 PM
To: Laisan Mobaideen; Mohamad El Sayed; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi; Firas Sirhan; Maen Ameerah
Subject: RE: ICIEC Takaful System :: Progress Report :: 21.11.2020 - 03.12.2020

Dear Laisan,

Thanks for sharing the progress report. Please find my comments in **RED**:

- Provide the printout related to each endorsement type.
Printout for existing endorsements already been provided. It was agreed that ICIEC Legal department will provide printouts for additional endorsements, if any, after Go Live
- Identify the list of needed cities that shall be added under the countries defined in the core administration system. as currently by default, KSA & Jordan cities are defined.
List of cities for all countries already forwarded by Br. Mohamad (copy attached)

Regards,

Reyaz Ahmad Wani

Associate, Information Technology

Information Technology Division

Finance and IT Department

☎ +966 (12) 646 7603 | 📠 +966 (12) 637 9755 | 📞 +966 (54) 357 8637

✉ WReyaz@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>
Sent: Sunday, December 6, 2020 4:07 PM
To: Reyaz Ahmad Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mahmoud Issa <M.Issa@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Aws Kamal <A.Kamal@eskadenia.com>
Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; A.Kayyali <A.Kayyali@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>; F.Sirhan <F.Sirhan@eskadenia.com>; Maen Ameerah <M.Ameerah@eskadenia.com>
Subject: RE: ICIEC Takaful System :: Progress Report :: 21.11.2020 - 03.12.2020

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Dear All,

Please find attached the progress report of ICIEC Takaful System project between [21.11.2020 – 03.12.2020].

- The Customer Portal walkthrough sessions concluded last Thursday 03.12
- The Credit Insurance and the Business Portals Log sheet is under preparation and internal discussion, Radwan will cover the notes based on Thursdays session, and by the end of this week we'll arrange to discuss them with ICIEC IT team.

Project Man-days consumed during the report period = 58

Man-days	Total
Contracted	1715
Accumulated	1607

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Monday, November 30, 2020 3:00 PM

To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 14.11.2020 - 19.11.2020

Dear All,

The progress report will be shared next week covering the report period [21.11.2020 – 03.12.2020]

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Tuesday, November 24, 2020 11:53 AM

To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah

Subject: RE: ICIEC Takaful System :: Progress Report :: 14.11.2020 - 19.11.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [14.11.2020 - 19.11.2020].

Project Man-days consumed during the report period = 30

Man-days	Total
Contracted	1715
Accumulated	1549

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen
Sent: Sunday, November 15, 2020 2:07 PM
To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Firas Sirhan
Subject: RE: ICIEC Takaful System :: Progress Report :: 31.10.2020 - 12.11.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [31.10.2020 - 12.11.2020].

Project Man-days consumed during the report period = 65

Man-days	Total
Contracted	1715
Accumulated	1519

Thanks,
Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.
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From: Laisan Mobaideen
Sent: Monday, November 2, 2020 12:45 PM
To: 'Reyaz Ahmad Wani'; 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan; Maen Ameerah; Firas Sirhan
Subject: RE: ICIEC Takaful System :: Progress Report :: 24.10.2020 - 29.10.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [24.10.2020 - 29.10.2020].

A new issue added under the list:

Issue	Resource	Severity	Resolution	Status
Business Users Training sessions were suspended due to the below: * ICIEC IT team need to review All credit insurance products cycles under the credit insurance and business portals. * All reports and print-outs shall be linked to the credit pages and re-tested by ESKADENIA. * The trainer shall be aware of the systems business knowledge and be able to answer ICIEC enquiries. * Systems functionalities shall be re-tested as some bugs and issues appeared during the Training/ UAT sessions conducted so far.	ESKADENIA - Product & Delivery Managers, PM ICIEC IT team	High	* Conduct credit insurance products revision sessions with ICIEC IT team and share the log with the points and notes. * We need to assess the points and focus on & discuss the stopper points with ICIEC IT team. * ESKADENIA Product Team to review all print-outs and reports developed. * ESKADENIA Product managers shall assure the systems readiness for end users training sessions.	In-Prog

Project Man-days consumed during the report period = 24

Man-days	Total
Contracted	1715
Accumulated	1454

CR [01_2020] Man-days consumed during the report period = 0

Man-days	Total
Contracted	308
Accumulated	310

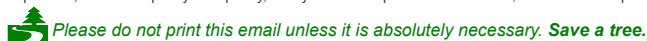
Thanks,
Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.



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From: Laisan Mobaideen

Sent: Sunday, October 25, 2020 2:57 PM

To: 'Reyaz Ahmad Wani'; Mohamad El Sayed; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi; Firas Sirhan

Subject: RE: ICIEC Takaful System :: Progress Report :: 10.10.2020 - 22.10.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [10.10.2020 - 22.10.2020]:

- Training sessions completed on [Financial System & Credit Setup].
- Additional section added under the report covers the Training & UAT status per product.

Project Man-days consumed during the report period = 61

Man-days	Total
Contracted	1715
Accumulated	1430

CR [01_2020] Man-days consumed during the report period = 4

Man-days	Total
Contracted	308
Accumulated	310

Dear Reyaz, The team are preparing the UAT observation sheets for the conducted sessions, and regarding the notes on credit and portals we'll discuss them during our call today,

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Reyaz Ahmad Wani [<mailto:WReyaz@isdb.org>]

Sent: Monday, October 12, 2020 8:56 AM

To: Laisan Mobaideen; Mohamad El Sayed; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi; Firas Sirhan

Subject: RE: ICIEC Takaful System :: Progress Report :: 03.10.2020 - 08.10.2020

Dear Laisan,

We also finalized OCL migration sheets.

Remaining sheets were also shared but having concerns from both the parties, we are working on them.

We also raised concerns (some serious and few moderate) during all the sessions (UAT, Training & Demo). We believe those concerns has been addressed by the Eskadenia and will not repeat again.

Good Luck.

Reyaz Ahmad Wani

Associate, Information Technology

Information Technology Division

Finance and IT Department



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Sunday, October 11, 2020 5:07 PM

To: Mohamad El Sayed <MSayed@isdb.org>; Reyaz Ahmad Wani <WReyaz@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mahmoud Issa <M.Issa@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Aws Kamal <A.Kamal@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; A.Kayyali <A.Kayyali@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>; F.Sirhan <F.Sirhan@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 03.10.2020 - 08.10.2020

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Dear All,

Please find attached the progress report of ICIEC Takaful System project between [03.10.2020 - 08.10.2020]:

- UAT sessions completed on [Approval & Notification, Logging, Audit Trail, DMS & Workflow].
- Analytics UAT session to be rescheduled due to an issue with the https configuration | issue was resolved on Thursday 08.10.
- Credit Insurance Setup & Financial System Training started today 11.10.
- ICIEC has shared the feedback on Sovereign production and the claims filled migration sheets to be reviewed by ESKADENIA insurance migration team.

Project Man-days consumed during the report period = 25

Man-days	Total
Contracted	1715
Accumulated	1369

CR [01_2020] Man-days consumed during the report period = 0

Man-days	Total
Contracted	308
Accumulated	304

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

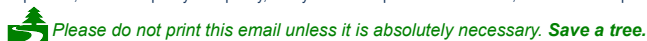
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From: Laisan Mobaideen

Sent: Monday, October 5, 2020 11:23 AM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan

Subject: RE: ICIEC Takaful System :: Progress Report :: 26.09.2020 - 01.10.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [26.09.2020 - 01.10.2020]:

- Training sessions completed on [Approval & Notification, Logging, Audit Trail, and Analytics].
- Business Entities were migrated to ICIEC test Cloud.

Project Man-days consumed during the report period = 28

Man-days	Total
Contracted	1715
Accumulated	1344

CR [01_2020] Man-days consumed during the report period = 0

Man-days	Total
Contracted	308
Accumulated	304

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Sunday, September 27, 2020 12:36 PM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan

Subject: RE: ICIEC Takaful System :: Progress Report :: 19.09.2020 - 24.09.2020

Dear All,

FYI, I was just informed that the Business Entities will be re-migrated now, will confirm back in another email once done,

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Sunday, September 27, 2020 12:30 PM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan

Subject: RE: ICIEC Takaful System :: Progress Report :: 19.09.2020 - 24.09.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [19.09.2020 - 24.09.2020]:

- Training sessions completed on [DMS & Workflow Systems] & UAT Session Conducted on Core Administration.
- Business Entities were migrated to ICIEC test Cloud.

Project Man-days consumed during the report period = 34

Man-days	Total
Contracted	1715
Accumulated	1316

CR [01_2020] Man-days consumed during the report period = 0

Man-days	Total
Contracted	308
Accumulated	304

Thanks,

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From: Laisan Mobaideen
Sent: Sunday, September 20, 2020 11:30 AM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan
Subject: RE: ICIEC Takaful System :: Progress Report :: 12.09.2020 - 17.09.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [12.09.2020 - 17.09.2020]:

- ICIEC cloud test server was updated with the latest ESKADENIA builds covering the CR & Enhancements.
- Training Sessions Started on Thursday 17.09

Project Man-days consumed during the report period = 31

Man-days	Total
Contracted	1715
Accumulated	1282

CR [01_2020] Man-days consumed during the report period = 7

Man-days	Total
Contracted	308
Accumulated	304

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen
Sent: Monday, September 14, 2020 3:58 PM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi; Firas Sirhan
Subject: RE: ICIEC Takaful System :: Progress Report :: 29.08.2020 - 12.09.2020

Dear Mohamad,

Please note the training sessions will be shifted to start this Thursday 17.09 instead of Tomorrow Tuesday 15.09, in order for the team to be assured of resolving all detected issues and go through the systems training cycle again to ensure training sessions are conducted smoothly,

I will send the updated training documents accordingly,

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen
Sent: Monday, September 14, 2020 12:03 PM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi
Subject: RE: ICIEC Takaful System :: Progress Report :: 29.08.2020 - 12.09.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [16.08.2020 - 27.08.2020]:

- New CR [01_2020] & New Core Integration Status
 - The Credit New CR testing is under progress
 - The updated Builds were uploaded to ICIEC test cloud environment and are testing by the team
- The New CR [01_2020] verification sessions will finish today.
- The training sessions should start tomorrow on Tuesday 15.09, but to be confirmed before end of today as certain issues were detected this morning and under resolution by the team.

Project Man-days consumed during the report period = 12

Man-days	Total
Contracted	1715
Accumulated	1251

CR [01_2020] Man-days consumed during the report period = 20

Man-days	Total
Contracted	308
Accumulated	297

Thanks,

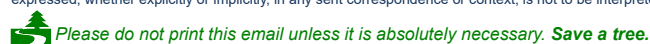
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From: Laisan Mobaideen

Sent: Monday, August 31, 2020 10:55 AM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 16.08.2020 - 27.08.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [16.08.2020 - 27.08.2020]:

- New CR [01_2020] & New Core Integration Status
 - The business channels development is under progress.
 - The new core integration testing shall start this week.
 - The Credit New CR testing started last Thursday.
- The New CR [01_2020] verification sessions are under progress starting today.

Project Man-days consumed during the report period = 12

Man-days	Total
Contracted	1715
Accumulated	1239

CR [01_2020] Man-days consumed during the report period = 11

Man-days	Total
Contracted	308
Accumulated	277

Thanks,

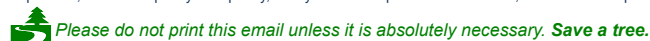
Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Tuesday, August 25, 2020 4:11 PM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 09.08.2020 - 13.08.2020

Dear All,

Please note the progress report will be shared next week covering the period [16.08 – 27.08],

Below are the current major activities:

- CR Verification Sessions with ICIEC will start next | From Monday 31.08 to Monday 07.09
- CR [01_2020] & Enhancements:
 - Financial System Coding & Testing completed
 - Credit Insurance Coding Completed, Testing shall start by end of this week
 - Business Channels CR is under development expected to close by end of this week
- ICIEC New Test Environment Deployment
 - The new builds covering the new core integration and the CR will be uploaded @ ICIEC test environment after testing the builds internally.
 - The new Builds will be uploaded Prior The training sessions
- Data Migration
 - A session conducted with ICIEC on the updated Business Entities template
 - ESKADENIA will share the feedback on the Declaration sheets, Fees and the remaining migration sheets

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Monday, August 17, 2020 12:23 PM

To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 09.08.2020 - 13.08.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [09.08.2020 - 13.08.2020]:

- The production deployment is still under progress by the team, once completed, the team will check the applications configuration at the New test environment.
- The schedule will be updated as the new CR [01_2020] & the new core integration development still under progress and shall be tested internally by the team.

Project Man-days consumed during the report period = 8

Man-days	Total
Contracted	1715
Accumulated	1227

CR [01_2020] Man-days consumed during the report period = 47.1

Man-days	Total
Contracted	308
Accumulated	266

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

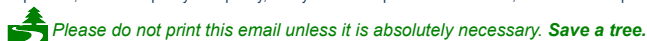
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From: Laisan Mobaideen
Sent: Tuesday, August 11, 2020 12:04 PM
To: 'Mohamad El Sayed'; 'Reyaz Ahmad Wani'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Ahmed Arbee'; Ahmad Badawi
Subject: RE: ICIEC Takaful System :: Progress Report :: 19.07.2020 - 06.08.2020

Dear All,

Please find attached the progress report of ICIEC Takaful System project between [19.07.2020 - 06.08.2020]:

- The production deployment is still under progress by the team once completed, the team will check the applications configuration at the New test environment.
- Training activities were supposed to start on 30.08 for ICIEC IT team, but the schedule will be updated as the new CR [01_2020] & the new core integration development still under progress and shall be tested internally by the team.
- The schedule will be re-visited after publishing the CR builds internally for QA testing.

Project Man-days consumed during the report period = 6

Man-days	Total
Contracted	1715
Accumulated	1219

CR [01_2020] Man-days consumed during the report period = 151.6

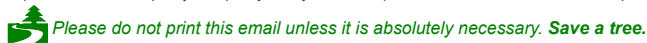
Man-days	Total
Contracted	308
Accumulated	218.9

Thanks,
Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.
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From: Laisan Mobaideen
Sent: Tuesday, July 28, 2020 2:32 PM
To: 'Mohamad El Sayed'; Reyaz Ahmad Wani; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi
Subject: RE: ICIEC Takaful System :: Progress Report :: 05.07.2020 - 16.07.2020

Dear Mohamad, Noted,

Thanks,
Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.
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From: Mohamad El Sayed [<mailto:MSayed@isdb.org>]
Sent: Tuesday, July 28, 2020 12:38 PM
To: Laisan Mobaideen; Reyaz Ahmad Wani; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi
Subject: RE: ICIEC Takaful System :: Progress Report :: 05.07.2020 - 16.07.2020

Dear Laisan,

For your kind reminder, ICIEC Eid Al-Adha break will start by the end of today and we will resume back our duties on Wednesday 5th August 2020.

Eid Mubarak to you, your family, Eskadenia Team and their families.

Best Regards

Mohamad El Sayed

Manager

Information Technology Division

Finance and IT Department

+966 (12) 646 7549 | +966 (12) 637 9755 | +966 (50) 255 8885

MSayed@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



THE ISLAMIC CORPORATION FOR
THE INSURANCE OF INVESTMENT
AND EXPORT CREDIT



مجموعة البنك الإسلامي للتنمية
Islamic Development Bank Group

From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Tuesday, July 28, 2020 12:32 PM

To: Reyaz Ahmad Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mahmoud Issa <M.Issa@eskadenia.com>;
Mohammad Amoudi <M.amoudi@eskadenia.com>; Aws Kamal <A.Kamal@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; A.Kayyali <A.Kayyali@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.07.2020 - 16.07.2020

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Dear All,

I would like first to wish this Eid brings Peace, Happiness and Prosperity to you, and your families, ICIEC & IsDB team and their families,

Please note the progress report will be shared after Eid Al-Adha covering the period [19.07 – 06.08],

Below are the current activities:

- CR [01_2020] & Enhancements Development In progress.
- Production deployment is under progress; currently active communications are in place between ESKADENIA deployment engineers & IsDB IT team to resolve and clarify some notes related to the servers infrastructure/ configuration.
- As per IsDB feedback the test environment infrastructure issue was resolved, ESKADENIA will check the configuration after production deployment completion.

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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Please do not print this email unless it is absolutely necessary. Save a tree.

From: Reyaz Ahmad Wani [<mailto:WReyaz@isdb.org>]

Sent: Tuesday, July 21, 2020 9:37 AM

To: Laisan Mobaideen; Mohamad El Sayed; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.07.2020 - 16.07.2020

Noted with thanks

Reyaz Ahmad Wani

Associate, Information Technology

Information Technology Division

Finance and IT Department

+966 (12) 646 7603 | +966 (12) 637 9755 | +966 (54) 357 8637

WReyaz@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



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AND EXPORT CREDIT



مجموعة البنك الإسلامي للتنمية
Islamic Development Bank Group

From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Tuesday, July 21, 2020 9:35 AM

To: Reyaz Ahmad Wani <WReyaz@isdb.org>; Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mahmoud Issa <M.Issa@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Aws Kamal <A.Kamal@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; A.Kayyali <A.Kayyali@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.07.2020 - 16.07.2020

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Dear Reyaz,

Correct, it was provided but still not finalized, As ESKADENIA shall review the proposed [RI transaction Types] shared by Br. Ali In order to move forward and define the RI accounts,

Will move this point to another section next time as its shared between both parties.

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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 Please do not print this email unless it is absolutely necessary. Save a tree.

From: Reyaz Ahmad Wani [<mailto:WReyaz@isdb.org>]

Sent: Tuesday, July 21, 2020 9:18 AM

To: Laisan Mobaideen; Mohamad El Sayed; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Ahmed Arbee; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.07.2020 - 16.07.2020

Dear Laisan,

ICIEC already provided filled reinsurance financial accounts sheet to Eskadenia on 07/07/2020. It was also acknowledged by you on 08/07/2020. Hence this item should be removed from below table.

1	
2	Activities Required from ICIEC side:
	* Provide the updated RCL scope and specifications.
	* Resolve New ICIEC test environment infrastructure issue.
	* Fill in the reinsurance financial accounts sheet.
3	* Apply the latest Oracle patch at test environment DB.

Reyaz Ahmad Wani

Associate, Information Technology

Information Technology Division

Finance and IT Department

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✉ WReyaz@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Monday, July 20, 2020 12:33 PM

To: Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mahmoud Issa <M.Issa@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Aws Kamal <A.Kamal@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; A.Kayyali <A.Kayyali@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>; Reyaz Ahmad Wani <WReyaz@isdb.org>; Ahmed Arbee <AArbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 05.07.2020 - 16.07.2020

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Dear All,

Please find attached the progress report of ICIEC Takaful System project between [05.07.2020 – 16.07.2020]:

- Major Activities:
 - The CR 01_2020 scope along with the enhancements & setup configuration related points are under development.
 - The provisional acceptance form was signed by ICIEC & ESKADENIA PMs.
 - IsDB has moved the test environment to a new DC in UAE, but IsDB IT team are working to resolve the infrastructure issue that is affecting IIS applications access. One the issue is resolved, ESKADENIA team will check the systems configuration.
 - Production Environment Installation Preparation & Discussion with IsDB.
 - * IsDB is in the process of installing/ configuring the SW pre-requisites.
 - ESKADENIA shall progress more with Data Migration Activities, as still ICIEC waiting for a feedback on the provided/ filled excel sheets.: Which

Project Man-days consumed during the report period = 3

Man-days	Total
Contracted	1715
Accumulated	1213

CR [01_2020] Man-days consumed during the report period = 56.28

Man-days	Total
Contracted	308
Accumulated	67.28

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Monday, July 13, 2020 9:09 AM

To: 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Reyaz Ahmad Wani'; 'Ahmed Arbee'; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 21.06.2020 – 02.07.2020

Dear All,

Please note the progress report for the period [05.07 – 16.07] will be shared next week,

Below is a brief of the current activities:

- It was agreed with ICIEC to start the production deployment next Sunday 19.07.
- ICIEC is in the process of moving the production environment to a new data center in UAE this week.
- IsDB Azure team has completed the replication of the test environment from West Europe to the UAE Data Center. And ESKADENIA team shall check/ configure the systems during this week.
- A conf. Call conducted with yesterday 12.07 discussing the updated project schedule:
 - ICIEC has requested to update the schedule to have the going live date on the 1st of January 2021 based on ICIEC management decision.
 - All systems will be launched at once – not in phases.
 - ESKADENIA PM shall update the schedule considering the new going live date.
- The [CR 01_2020] is currently under development.

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

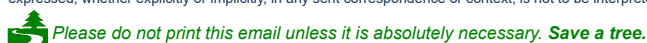
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From: Laisan Mobaideen
Sent: Sunday, July 5, 2020 11:09 AM
To: 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Reyaz Ahmad Wani; Ahmed Arbee; Ahmad Badawi
Subject: RE: ICIEC Takaful System :: Progress Report :: 21.06.2020 – 02.07.2020

Dear All,

Hope this email finds you well,

Please find attached the progress report of ICIEC Takaful System project between [21.06.2020 – 02.07.2020]:

Project Man-days consumed during the report period = 3

Man-days	Total
Contracted	1715
Accumulated	1210

CR [01_2020] Man-days consumed during the report period = 11

Man-days	Total
Contracted	308
Accumulated	11

Thanks,
Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.
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From: Mohamad El Sayed [<mailto:MSayed@isdb.org>]
Sent: Tuesday, June 30, 2020 9:24 AM
To: Laisan Mobaideen; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Reyaz Ahmad Wani; Ahmed Arbee; Ahmad Badawi
Subject: RE: ICIEC Takaful System :: Progress Report :: 07.06.2020 - 18.06.2020

Dear Laisan,
Noted with thanks
Best Regards

Mohamad El Sayed

Manager

Information Technology Division

Finance and IT Department

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✉ MSayed@isdb.org | 🌐 iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>
Sent: Tuesday, June 30, 2020 8:49 AM
To: Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mahmoud Issa <M.Issa@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Aws Kamal <A.Kamal@eskadenia.com>
Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; A.Kayyali <A.Kayyali@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>; Reyaz Ahmad Wani <WReyaz@isdb.org>; Ahmed Arbee <A.Arbree@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>
Subject: RE: ICIEC Takaful System :: Progress Report :: 07.06.2020 - 18.06.2020

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Dear All,

Please note the progress report will be shared next week covering the period [21.06.2020 – 02.07.2020]

- The signed CR from ICIEC side was shared on 25.06.2020 – We shall share a signed copy from ESKADENIA side.
- The Insurance Technical Leads will start designing the CR related tasks under the TFS this week. and the development shall start next week.
- ESKADENIA PM shall update the project schedule considering ICIEC notes in order to be discussed with Mr. Mohamad El-Sayed.

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Sunday, June 21, 2020 9:05 AM

To: 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Reyaz Ahmad Wani'; 'Ahmed Arbee'; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 07.06.2020 - 18.06.2020

Dear All,

Hope this email finds you well,

Please find attached the progress report of ICIEC Takaful System project between [07.06.2020 - 18.06.2020]:

Man-days consumed during the report period = 6.5

Man-days	Total
Contracted	1715
Accumulated	1207

Thanks,

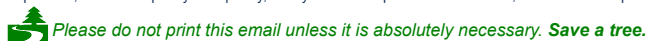
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From: Laisan Mobaideen

Sent: Tuesday, June 16, 2020 3:21 PM

To: 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Reyaz Ahmad Wani; Ahmed Arbee; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 31.05.2020 - 04.06.2020

Dear All,

Please note the progress report will be shared next week covering [07.06 – 18.06]

Thanks,

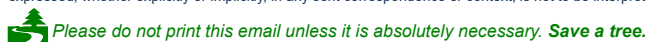
Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Mohamad El Sayed [<mailto:MSayed@isdb.org>]

Sent: Tuesday, June 9, 2020 11:46 AM

To: Laisan Mobaideen; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal
Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; Reyaz Ahmad Wani; Ahmed Arbee; Ahmad Badawi
Subject: RE: ICIEC Takaful System :: Progress Report :: 31.05.2020 - 04.06.2020

Dear Laisan,

No worries

Best Regards

Mohamad El Sayed

Manager

Information Technology Division

Finance and IT Department

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MSayed@isdb.org | iciec.isdb.org | P.O.Box: 15722 Jeddah 21454 Saudi Arabia



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Islamic Development Bank Group

From: Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Sent: Tuesday, June 9, 2020 11:45 AM

To: Mohamad El Sayed <MSayed@isdb.org>; Nael Salah <nael.salah@eskadenia.com>; Mahmoud Issa <M.Issa@eskadenia.com>; Mohammad Amoudi <M.amoudi@eskadenia.com>; Aws Kamal <A.Kamal@eskadenia.com>

Cc: Ahmad Samara <A.Samara@eskadenia.com>; Mohammad Abu Baker <M.AbuBaker@eskadenia.com>; A.Kayyali <A.Kayyali@eskadenia.com>; R.Al-Jundi <R.Al-Jundi@eskadenia.com>; Reyaz Ahmad Wani <WRayaz@isdb.org>; Ahmed Arbee <A.Arbbee@isdb.org>; Ahmad Badawi <A.Badawi@eskadenia.com>

Subject: RE: ICIEC Takaful System :: Progress Report :: 31.05.2020 - 04.06.2020

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FYI Date Correction [~~13.05.2020~~ 31.05.2020 – 04.06.2020]:

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Tuesday, June 9, 2020 11:24 AM

To: 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Reyaz Ahmad Wani'; 'Ahmed Arbee'; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 13.05.2020 – 04.06.2020

Dear All,

Hope this email finds you well,

Please find attached the progress report of ICIEC Takaful System project between [13.05.2020 – 04.06.2020]:

The Upcoming Project Activities:

- After Estimating all verification log points effort [Setup, Enhancements & CRs] by project CCB (Change Control Board), the effort will be considered under the project schedule and project activities will be re-scheduled and re-base-lined.
- After receiving the approval from ICIEC on the log sheets, ESKADENIA shall allocate resources to start the development activities [Design, Coding, Testing]. | however, we've started developing the minor enhancements.
- Once the new points are developed and tested, The new developed points shall be uploaded at ICIEC test environment.
- Production Deployment shall be determined by ESKADENIA team after evaluating the [Changes & Enhancements] impact on the credit data migration provided sheets.
- Verification sessions will be conducted to ICIEC on the new developed points [Enhancements, CRs, Setup] once delivered | TBD once the Total effort is estimated.
- Training Phase shall commence after completing the above activities [Development & Verification]

Man-days consumed during the report period = 4

Man-days	Total
Contracted	1715
Accumulated	1200.5

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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From: Laisan Mobaideen

Sent: Sunday, May 31, 2020 12:30 PM

To: 'Mohamad El Sayed'; Nael Salah; Mahmoud Issa; Mohammad Amoudi; Aws Kamal

Cc: Ahmad Samara; Mohammad Abu Baker; Amer Kayyali; Radwan Al-Jundi; 'Reyaz Ahmad Wani'; 'Ahmed Arbee'; Ahmad Badawi

Subject: RE: ICIEC Takaful System :: Progress Report :: 10.05.2020 - 28.05.2020

Dear All,

Hope this email finds you in good Health, and Wish you all had a blessed Eid,

Please find attached the progress report of ICIEC Takaful System project between [10.05.2020 - 28.05.2020]:

- Please review the project status under the report attached
- The project schedule performance index [SPI] = **0.57**
- Man-days consumed during the report period = 17

Man-days	Total
Contracted	1715
Accumulated	1196.5

Thanks,

Laisan Mobaideen, ITIL | Project Manager – Insurance Software Department.

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